

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| : MO 2020 | |
|-------------|-----------|
| : NO BRANCH | |
| : HM106 | |
| | NO BRANCH |

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : First

Faculty Name : Abhisek Jana

Subject Name : FOOD AND BEVERAGE SERVICE

Section : A

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor (2) | |
|---------|---|---------|--------|---------|---------|----------|--------------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 1 | 0 | 0 | 0 | 0 | Score |
| 2 | Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 3 | Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 0 | 1 | Ö | 0 | 0 | 8.00% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 1 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 5 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 1 | 0 | 0 | 0 | 0 | 0.00% |
| | Course Outcomes (CO's) (Did the teaching and earning process meet the following putcomes).•CO1•CO2•CO3•CO4•CO5 ? | 0 | 1 | 0 | 0 | 0 | 3.00% |
| Tot | al No Of Student | 6 | 5 | 0 | 0 | 0 9 | .09% |

Interpretation: The average score is 9.09% and the scores for all questions are more than 7.99% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree | BACHELOR OF HOTEL MANAGEMENT ANI |
|--------------|----------------|-------------|-------------------------------------|
| Branch | : NO BRANCH | Semester | : Third |
| Subject Code | : HM 203 | Subject Nam | e : FOOD AND BEVERAGE SERVICE - III |
| Faculty Name | : Abhisek Jana | Section | : A |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|----------------------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 5 | 16 | 2 | 1 | 0 | 8.08% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 4 | 16 | 3 | O | 1 | 7.83% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 4 | 16 | 3 | 1 | 0 | 7.92% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 4 | 14 | 5 | 0 | 1 | 7.67% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 5 | 15 | 3 | 1 | 0 | 8.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 5 | 15 | 3 | 1 | 0 | 8.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 5 | 14 | 4 | 1 | 0 | 7 <mark>.92</mark> % |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 4 | 16 | 3 | 1 | 0 | 7.92% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 5 | 16 | 2 | 0 | 1 | 8.00% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 5 | 14 | 4 | 1 | 0 | 7.92% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 4 | 13 | 5 | 2 | 0 | 7.58% |
| T | otal No Of Student | 50 | 165 | 37 | 9 | 3 | 7.89% |

1

Interpretation: The average score is 7.89% and the scores for all questions are more than 7.57% and in the range of good or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.

1



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree | BACHELOR OF HOTEL MANAGEMENT ANI |
|--------------|----------------|-------------|---------------------------------------|
| Branch | : NO BRANCH | Semester | : Fifth |
| Subject Code | : HM311 | Subject Nam | e : ADVANCE FOOD AND BEVERAGE SERVICE |
| Faculty Name | : Abhisek Jana | Section | € A : |
| | | | |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|----------|----------------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 7 | 0 | 0 | 0 | <u>0</u> | 10.00% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 6 | 1 | 0 | 0 | 0 | 9.7 1 % |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 7 | 0 | 0 | 0 | 0 | 10.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 6 | 0 | 1 | 0 | 0 | 9.43% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| т | otal No Of Student | 68 | 8 | 1 | 0 | 0 | 9.74% |

Interpretation: The average score is 9.74% and the scores for all questions are more than 9.42% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree : BACHELOR OF HOTEL MANAGEMENT AN |
|--------------|----------------|--|
| Branch | NO BRANCH | Semester : Fifth |
| Subject Code | : HM312 | Subject Name : FOOD AND BEVERAGE CONTROL |
| Faculty Name | : Abhisek Jana | Section : A |
| | | |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | |
|---------|---|---------|--------|---------|---------|---------|--------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 6 | 1 | 0 | 0 | 0 | 9.719 |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 7 | 0 | 0 | 0 | 0 | 10.009 |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 6 | 1 | 0 | 0 | O | 9.71% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 6 | 1 | 0 | ō | 0 | 9.71% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 5 | 2 | Ō | 0 | 0 | 9.43% |
| | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 6 | 1 | 0 | 0 | 0 | 9.71% |
| | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 7 | 0 | 0 | 0 | 0 1 | 0.00% |
| То | tal No Of Student | 67 | 10 | 0 | 0 | 0 9 | .74% |

1

Interpretation: The average score is 9.74% and the scores for all questions are more than 9.42% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree : BACHELOR OF HOTEL MANAGEMENT ANI |
|--------------|----------------|--|
| Branch | NO BRANCH | Semester : Fifth |
| Subject Code | : HM319 | Subject Name : ADVANCE FOOD AND BEVERAGE SERVICE |
| Faculty Name | : Abhisek Jana | Section : A |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Enic(4) | | |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 2 | 2 | 0 | 0 | Poor(2) | 9.00% |
| 2 | Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ? | 2 | 1 | 1 | 0 | 0 | 8.50% |
| 3 | Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 2 | 2 | 0 | O | 0 | 9.00% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 3 | 1 | 0 | 0 | 0 | 9.50% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 2 | 2 | 0 | 0 | 0 | 9.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 1 | 3 | 0 | 0 | 0 | 8.50% |
| | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 1 | 3 | 0 | O | 0 | 8.50% |
| 23 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 2 | 2 | 0 | 0 | 0 | 9.00% |
| | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 1 | 3 | 0 | 0 | 0 | 8.50% |
| s | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 1 | 3 | 0 | 0 | 0 | 8.50% |
| le | Course Outcomes (CO's) (Did the teaching and earning process meet the following utcomes).•CO1•CO2•CO3•CO4•CO5 ? | 1 | 3 | 0 | 0 | 0 8 | 3.50% |
| Tota | al No Of Student | 18 | 25 | 1 | 0 | 0 8 | .77% |

.1

Interpretation: The average score is 8.77% and the scores for all questions are more than 8.49% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree | BACHELOR OF HOTEL MANAGEMENT ANI |
|--------------|----------------|--------------|----------------------------------|
| Branch | : NO BRANCH | Semester | Seventh |
| Subject Code | : HM7004 | Subject Name | FOOD & BEVERAGE SERVICE |
| Faculty Name | : Abhisek Jana | Section | A MANAGEMENT PRACTICAL |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-----------------------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 1 | 1 | 0 | 0 | 0 | 9.00% |
| 2 | Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| 3 | Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 1 | 1 | 0 | 0 | 0 | 9.00% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 1 | 1 | 0 | 0 | 0 | 9.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 2 | 0 | 0 | 0 | 0 | 1 <mark>0.0</mark> 0% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 1 | 0 | 1 | 0 | 0 | 8.00% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 1 | 1 | 0 | 0 | 0 | 9.00% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 1 | 0 | 1 | 0 | 0 | 8.00% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 1 | 0 | 1 | 0 | 0 | 8.00% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 1 | 1 | 0 | 0 | 0 | 9.00% |
| T | otal No Of Student | 14 | 5 | 3 | 0 | 0 | 9.00% |

Interpretation: The average score is 9.00% and the scores for all questions are more than 7.99% and in the range of outstanding or excellent. This reflects that

A

Action Taken: No action required, the present quality shall be maintained.

...



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : SP 2021 |
|--------------|-------------|
| Branch | : NO BRANCH |
| Subject Code | : HM8041 |

Faculty Name : Abhisek Jana

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Eighth

Subject Name : F & B CONTROL

Section : A

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|----------------------|
| 1 | Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ? | 18 | 9 | 0 | 1 | 1 | 8.90% |
| 2 | Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 18 | 9 | 0 | 1 | 1 | 8.90% |
| 3 | Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 18 | 8 | 1 | 0 | 2 | 8.76% |
| 4 | Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ? | 16 | 10 | 1 | 0 | 2 | 8.62% |
| 5 | Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ? | 18 | 8 | 1 | 0 | 2 | 8.7 <mark>6</mark> % |
| 6 | Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ? | 17 | 9 | 1 | Ô | 2 | 8.69% |
| 7 | Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? | 16 | 11 | 0 | 0 | 2 | 8.69% |
| 8 | Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ? | 16 | 11 | 0 | 1 | 1 | 8.76% |
| 9 | Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 17 | 9 | 1 | 0 | 2 | 8.69% |
| | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ? | 16 | 9 | 2 | 1 | 1 | 8.62% |
| Тс | otal No Of Student | 170 | 93 | 7 | 4 | 16 | 8.74% |

3

Interpretation: The average score is 8.74% and the scores for all questions are more than 8.61% and in the range of outstanding or excellent. This reflects that students are satisfied.

1

Action Taken: No action required, the present quality shall be maintained.



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Session : MO 2020 Branch : NO BRANCH

Subject Code : HM102

Degree BACHELOR OF HOTEL MANAGEMENT ANI Semester : First

Subject Name : FOOD PRODUCTION FOUNDATION -I Faculty Name : Abhinav Kr. Shandilya

Section : A

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 12 | 1 | 1 | 0 | 0 | 9.57% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 13 | 0 | 1 | 0 | 0 | 9.71% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 12 | 1 | 1 | 0 | 0 | 9.57% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 11 | 2 | 0 | 1 | 0 | 9.29% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 13 | 0 | 1 | 0 | 0 | 9.71% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 10 | 3 | 0 | 0 | 1 | 9.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 11 | 2 | 0 | 1 | 0 | 9.29% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 12 | 1 | 1 | 0 | 0 | 9.57% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 13 | 0 | 1 | 0 | 0 | 9.71% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 13 | 0 | 1 | 0 | 0 | 9.71% |
| | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 13 | 0 | 1 | 0 | 0 | 9.71% |
| То | tal No Of Student | 133 | 10 | 8 | 2 | 1 0 | 0.53% |

Print Date : 01/12/2021 12:09 pm Beswer

Score=

.

HM102 Food Production Foundation I Faculty: Dr. Abhinav K Shandilya

Interpretation: The Table depicts scores for all questions are 9% or more than 9.00% in the range of outstanding or excellent. This reflects that the students are satisfied.

Action Taken: No action required; the present quality shall be maintained.

Com



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree : BACHELOR OF HOTEL MANAGEMENT ANI |
|--------------|-------------------------|--|
| Branch | : NO BRANCH | Semester : Third |
| Subject Code | : HM 202 | Subject Name : FOOD PRODUCTION OPERATION - I |
| Faculty Name | : Abhinav Kr. Shandilya | Section : A |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 2 | 14 | 7 | 1 | 0 | 7.42% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 2 | 13 | 4 | 4 | 1 | 6.92% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 3 | 14 | 6 | 1 | 0 | 7.58% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 3 | 15 | 4 | 2 | 0 | 7.58% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 2 | 15 | 6 | 1 | 0 | 7.50% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 2 | 14 | 5 | 3 | 0 | 7.25% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 2 | 13 | 8 | 0 | 1 | 7.25% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 2 | 15 | 5 | 1 | 1 | 7.33% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 2 | 12 | 9 | 1 | 0 | 7.25% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 2 | 13 | 7 | 2 | 0 | 7.25% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 2 | 12 | 8 | 2 | 0 | 7.17% |
| T | otal No Of Student | 24 | 150 | 69 | 18 | 3 | 7.32% |

Himen

10*n1 + 8*n2 + 6*n3 + 4*n4 + 2*n5 n1+n2+n3+n4+n5

HM202 Food Production Operation I Faculty: Dr. Abhinav K Shandilya

Interpretation: The Table depicts scores for all questions are approximately 7% or more than 7% in the range of good. This reflects that the students are satisfied.

Action Taken: No action required; the present quality shall be maintained and effort will be made to make study material available to students in a better way (it has the minimum score of 6.92%)

Sumer



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree | BACHELOR OF HOTEL MANAGEMENT ANI |
|--------------|-------------------------|--------------|----------------------------------|
| Branch | : NO BRANCH | Semester | : First |
| Subject Code | : HM105 | Subject Name | e : FOOD PRODUCTION FOUNDATION |
| Faculty Name | : Abhinav Kr. Shandilya | Section | PRACTICAL - I |
| | | | |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|--------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 2 | Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 3 | Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 1 | 0 | 0 | 0 | 0 3 | .0.00% |
| To | otal No Of Student | 5 | 6 | 0 | 0 | 0 1 | 3.91% |

Him

.

HM105 Food Production Foundation Practical I Faculty: Dr. Abhinav K Shandilya

Interpretation: The Table depicts scores for all questions are 8% or more than 8.00% in the range of outstanding or excellent. This reflects that the students are satisfied.

Action Taken: No action required; the present quality shall be maintained.

Serven



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : SP 2021 |
|--------------|-------------|
| Branch | : NO BRANCH |
| Subject Code | IIIIaaca |

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Eighth

Subject Code : HM8060

т

Subject Name : PROJECT - II: HOSPITALITY INDUSTRY
Section : A

| Faculty Name | : Abhinav | Kr. Shandilya | |
|--------------|-----------|---------------|--|
|--------------|-----------|---------------|--|

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|--|---------|--------|---------|---------|---------|--------|
| 1 | Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (Infrastructure/Working of equipment for lab | 2 | Ő | 0 | 0 | 0 | 10.00% |
| | courses). ? | | 6 | 14.5 | | 1 | 90. S. |
| 2 | Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| 3 | Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 1 | 1 | 0 | 0 | 0 | 9.00% |
| 4 | Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| 5 | Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| 6 | Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| 7 | Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? | 1 | 1 | 0 | 0 | 0 | 9.00% |
| 8 | Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| 9 | Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 2 | 0 | 0 | 0 | 0 : | 10.00% |
| 10 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ? | 1 | 0 | 0 | 0 | 0 1 | 0.00% |
| | otal No Of Student | 17 | 2 | 0 | 0 | 0 9 | .80% |

Score=

HM8060 Project II: Hospitality Industry Related Faculty: Dr. Abhinav K Shandilya

Interpretation: The Table depicts scores for all questions are 9% or more than 9.00% in the range of outstanding or excellent. This reflects that the students are satisfied.

Action Taken: No action required; the present quality shall be maintained.

Haven



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| | | | , |
|--------------|--------------|-----------------|------------------------------------|
| Session | : SP 2021 | Dearee | : BACHELOR OF HOTEL MANAGEMENT ANI |
| Branch | : NO BRANCH | Degree | BAGHELOR OF HOTEL MANAGEMENT ANI |
| Dranch | . NO BRANCH | Semester | : Fourth |
| Subject Code | HMOID | Demester | , i ourth |
| | 1111212 | Subject Nam | e : FOOD AND BEVERAGE SERVICE - IV |
| Faculty Name | : Amit Saran | e de je et mann | STODE AND DEFERAGE SERVICE - IV |
| ruculty nume | Anne Saran | Section | ; A |
| | | | |

| Sr. No. | Questions | | 1 | 1 | | 1 | |
|---------|---|---------|--------|---------|---------|--------|---------|
| | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2 |) Score |
| 1 | Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ? | 8 | 8 | 4 | 1 | 3 | 7.42% |
| 2 | Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 8 | 5 | 8 | 2 | 1 | 7.42% |
| 3 | Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 6 | 8 | 6 | 3 | 1 | 7.25% |
| 4 | Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ? | 8 | 5 | 8 | 2 | 1 | 7.42% |
| 5 | Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ? | 7 | 8 | 6 | 2 | 1 | 7.50% |
| 6 | Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ? | 7 | 7 | 6 | 2 | 2 | 7.25% |
| 7 | Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? | 7 | 8 | 8 | 0 | 1 | 7.67% |
| 8 | Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ? | 5 | 7 | 9 | 2 | 1 | 7.08% |
| 9 | Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 6 | 7 | 7 | 3 | 1 | 7.17% |
| 10 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ? | 6 | 9 | 8 | 0 | 1 | 7.58% |
| To | otal No Of Student | 68 | 72 | 70 | 17 | 13 | 7.37% |

FOR HM 212 Food and Beverage service - IV (faculty: (Or. AMIT SORAN)



Birla Institute of Technology

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Cara | | | voir (Que. | |
|--------------|--------------|----|-------------|------------------------------------|
| Session | : SP 2021 | - | | |
| Branch | : NO BRANCH | D | egree | : BACHELOR OF HOTEL MANAGEMENT ANI |
| | | S | emester | : Eighth |
| Subject Code | : HM8043 | c. | ubject Name | : HOTEL LAW |
| Facuity Name | : Amit Saran | 5 | ubject Name | HOTEL LAW |
| | our dri | Se | ection | : A |

| Sr. No | | | | | | | |
|--------|---|---------|--------|---------|---------|--------|----------|
| | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2 | 2) Score |
| 1 | Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ? | 14 | 7 | 5 | 2 | 1 | 8.14% |
| 2 | Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 14 | 9 | 3 | 3 | 0 | 8.34% |
| 3 | Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 12 | 10 | 4 | 1 | 2 | 8.00% |
| 4 | Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ? | 12 | 10 | 3 | 2 | 2 | 7.93% |
| 5 | Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ? | 14 | 8 | 2 | 3 | 2 | 8.00% |
| 6 | Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ? | 13 | 9 | 3 | 2 | 2 | 8.00% |
| 7 | Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? | 12 | 10 | 3 | 2 | 2 | 7.93% |
| 8 | Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ? | 12 | 10 | 3 | 3 | 1 | 8.00% |
| 9 | Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 13 | 9 | 2 | 4 | 1 | 8.00% |
| | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). | 12 | 10 | 4 | 2 | 1 | 8.07% |
| То | tal No Of Student | 128 | 92 | 32 | 24 | 14 1 | 3.04% |

Page 5 of 8

FOR HM 8043 HOTEL LAW (FACULTY: Dr. AMTT SARAN) InterPretetion: The Table debiets scores for all Quertions are more than 8.04.90 in the range of excellent. This reflects that students are satisfied. Action Token: No action required, the Present Querty shall be maintained.



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Degree : BACHELOR OF HOTEL MANAGEMENT ANI |
|---|
| Semester : Fourth |
| Subject Name : FOOD AND BEVERAGE SERVICE |
| PRACTICAL - IV Section : A |
| |

| Sr. No | . Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(| 2) Score |
|--------|--|---------|--------|---------|---------|-------|----------|
| 1 | Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (Infrastructure/Working of equipment for lab courses). ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 2 | Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 3 | Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 4 | Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 5 | Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 6 | Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 7 | Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 8 | Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ? | . 0 | 1 | 0 | 0 | 0 | 8.00% |
| 9 | Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 10 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| Т | otal No Of Student | 0 | 10 | 0 | 0 | 0 | 8.00% |

FOR HAY 216 Food and Barevage Practical-IV (Faculty: Dr.) ANIT SARAN) Interpretation : The Table depicts scores for all questions are more than 8.00% in the rouge of concellant. This reflects that Mudants are patietical. Action Token : NO action required, the present quality Shall be maintained.



Ranchi, Jharkhand 835215

| Session | : | мо | 2020 |
|----------|---|-----|------|
| 00001011 | • | 110 | 2020 |

Branch : NO BRANCH

Course Feedback Report (Question Wise)

: Seventh

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Subject Code : HM7035

Faculty Name : Amit Saran

Subject Name : ACCOMMODATION MANAGEMENT
Section : A

Semester

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 0 | 1 | 1 | 0 | 0 | 7.00% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | | 1 | 1 | 0 | 0 | 7.00% |
| 3 | | | 1 | 1 | 0 | 0 | 7.00% |
| 4 | | | 1 | 1 | 0 | 0 | 7.00% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 0 | 2 | 0 | 0 | 0 | 8.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 0 | 1 | 1 | 0 | 0 | 7.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 0 | 2 | 0 | 0 | 0 | 8.00% |
| | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 0 | 2 | 0 | 0 | 0 | 8.00% |
| | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 0 | 1 | 1 | 0 | 0 | 7.00% |
| s | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 0 | 1 | 1 | 0 | 0 | 7.00% |
| le | Course Outcomes (CO's) (Did the teaching and earning process meet the following utcomes).•CO1•CO2•CO3•CO4•CO5 ? | 0 | 1 | 1 | 0 | 0 | 7.00% |
| Tota | al No Of Student | 0 | 14 | 8 | 0 | 0 7 | 7.27% |

Page 4 of 9

- FOR HM 7035 ACCOMMODATION MANAGEMENT (faculty: Dr. ANIT SARAN)
- Interpretation: The Patrice debicts scores for all questions are more than 7.277. in the varge of execellent. This reflects that Audants are saturbied.

tetion Taken ! NO action required. This reflects that the Present quality shall be maintained.

A2



Birla Institute of Technology

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| | Session | : MO 2020 | Degree | : BACHELOR OF HOTEL MANAGEMENT ANI |
|---|--------------|--------------|--------------|------------------------------------|
| | Branch | : NO BRANCH | Semester | : Seventh |
| | Subject Code | : HM7033 | Subject Name | : FOOD & BEVERAGE SERVICE |
| I | Faculty Name | A mit Course | Section | MANAGEMENT A |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 8 | 7 | 2 | 2 | 0 | 8.21% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 7 | 8 | 2 | 2 | 0 | 8.11% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 8 | 8 | 3 | 0 | 0 | 8.53% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 5 | 10 | 4 | 0 | 0 | 8.11% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 5 | 9 | 4 | 1 | 0 | 7.89% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 5 | 10 | 3 | 1 | 0 | 8.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 7 | 9 | 2 | 1 | 0 | 8.32% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 9 | 6 | 4 | 0 | 0 | 8.53% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 4 | 12 | 2 | 1 | 0 | 8.00% |
| | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 5 | 9 | 3 | 1 | 1 | 7.68% |
| | Course Outcomes (CO's) (Did the teaching and learning process meet the following putcomes).•CO1•CO2•CO3•CO4•CO5 ? | 4 | 10 | 3 | 1 | 1 | 7.58% |
| To | tal No Of Student | 67 | 98 | 32 | 10 | 2 | 8.09% |

For HM 7033 Free and Beneroge service nonagement (faculty: Dr. AMIT SAMAN) Interpretation: The Table deficts scores for all question are more than 8.09 % in the range of excellent. This reflects that students are salistical.

Action Taven ; NO Action required the present quality shall be naintained.



v

.

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree | : BACHELOR OF HOTEL MANAGEMENT ANI |
|--------------|--------------|-------------|------------------------------------|
| Branch | : NO BRANCH | Semester | : Third |
| Subject Code | : HM 204 | Subject Nam | ACCOMMODATION OPERATION - I |
| Faculty Name | : Amit Saran | Section | : A |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|--|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - | 2 | 17 | 4 | 0 | 1 | 7.58% |
| | Content (breadth and depth), relevance and utility of the course ? | | | | 0 | 1 | 7.67% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture | 3 | 16 | 4 | U | | |
| 3 | plan) ? Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in | 2 | 16 | 4 | 1 | 1 | 7.42% |
| 4 | dealing with the students, questions, difficulties) ? Teacher or Course Instructor - Available and approachability of the teacher and quality of | 2 | 15 | 6 | 0 | 1 | 7.42% |
| 5 | slides, lecture materials or board work ? Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and | 4 | 13 | 6 | 1 | 0 | 7.67% |
| 6 | ease to follow ? Delivery of lecture and Instructions - Interaction with students during or outside the classes or | 2 | 16 | 5 | 0 | 1 | 7.50% |
| 7 | laboratory ? Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, | 3 | 16 | 4 | 0 | 1 | 7.67% |
| 8 | transparency) ? Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and | 2 | 17 | 4 | 1 | 0 | |
| 9 | regularity) ? Overall Benefit to the students - Interest and excitement created among the students about | 3 | 13 | 7 | 1 | 0 | 7.50% |
| 10 | confidence and competence gained by the ctudents (satisfaction of teaching-learning | 4 | 14 | 5 | 1 | 0 | 7.75% |
| 11 | is a manager meet the following | 2 | 16 | 5 | 0 | 1 | 7.50% |
| | outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 29 | 169 | 54 | 5 | 7 | 7.58% |

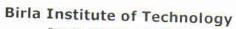
Print Date : 01/12/2021 12:10 pm

V

Page 4 of 5

FOR HM DOY ACCOMMODATION OPERATION - 1 (faculty Dr. AMTT SARAN) Interpretation: the table depicts search for all questions are more than 7.582 m the range of excellent. this related that Atudante are soliptied. Action Taken : NO Action required. The Present quality thall be maintained, A.

0





1

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | 12/22/2009 6:00 | | , |
|--------------|-----------------|--------------|--|
| Session | : MO 2020 | Degree | BACHELOD OF HOTEL |
| Branch | NO BRANCH | | BACHELOR OF HOTEL MANAGEMENT ANI |
| | NO BRANCH | Semester | Third |
| Subject Code | HM 201 | | 4109-9 Doc 922 |
| | | Subject Name | INTRODUCTION TO TOURISM, TRAVEL AND |
| Faculty Name | Nishikant Kumar | 121 | HOSPITALITY THEY SHOW TO HOURISM, TRAVEL AND |
| | | Section | HOSPITALITY INDUSTRY |
| | | (ecclion) | A |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Enir(A) | | |
|------------------|--|---------|--------|---------|---------|-----|------------------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 4 14 | | 5 | Fair(4) | 1 |) Score 7.67% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 3 | 14 | 4 | 3 | 0 | 7.42% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 3 | 14 | 6 | 1 | 0 | 7.58% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 3 | 14 | 5 | 2 | 0 | 7.50% |
| 10 | Delivery of lecture and Instructions - Pace, 4 12 clarity, continuity of lectures and contents and ease to follow ? | | 12 | 7 | 1 | 0 | 7.58% |
| 10 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 3 | 13 | 6 | 2 | 0 | 7.42% |
| 1 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 5 | 15 | -3 | 1 | 0 | 8.00% |
| 10 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 4 | 13 | 6 | 1 | 0 | 7.67% |
| e | Overall Benefit to the students - Interest and excitement created among the students about he subject domain ? | 3 | 17 | 3 : | 0 | 1 | 7.75% |
| st | Overall Benefit to the students - Level of learning, onfidence and competence gained by the tudents (satisfaction of teaching-learning rocess and course outcome) ? | 4 | 14 | 6 | 0 | 0 | 7.83% |
| 1 Co le ou | ourse Outcomes (CO's) (Did the teaching and arning process meet the following utcomes).•CO1•CO2•CO3•CO4•CO5 2 | 3 | 14 | 6 | 1 | 0 7 | .58% |
| Tota | al No Of Student | 39 | 154 | | | | |

10*n1 + 8*n2 + 6*n3 + 4*n4 + 2*n5

n1+n2+n3+n4+n5

core-

1

Subject: HM 201 Introduction to Tourism, Travel and Hospitality Industry

Interpretation: The table depicts scores for all questions are more than 7.5% which is in the range of excellent and or good. This reflects that most of the students are satisfied.

1

Action taken: No action required, the present quality shall be maintained.

North



Constant

.

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| 26221011 | : MO 2020 | Degree BACHELOR OF HOT | 1 557 |
|--------------|---------------------|----------------------------------|----------------|
| Branch | NO BRANCH | S SACHELOR OF HOTE | MANAGEMENT ANI |
| Subject Code | HM314 | Semester Fifth | |
| Faculty Name | : Nishikant Kumar | Subject Name : FRONT OFFICE MANA | GEMENT - II |
| | contractic (cullia) | Section : A | |

| Sr. No. | Questions | Out(10) | Finite | | | | - |
|---------|--|---------|--------|--------------|---------|--------------------|-----------------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 4 | Exc(8) | Good(6) 3 | Fair(4) | Poor(2 1 |) Scor 7.339 |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 3 | 5 | 2 | 1 | 1 | 7.33% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 3 | 4 | 2 | 2 | 1 | 7.00% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 3 | 4 | 3 | 1 | i. | 7.17% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 3 | 6 | 1 | 1 | 1 | 7.50% |
| - MC | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 3 | 4 | 3 | 1 | 1 | 7.17% |
| | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 3 | 6 | 1 | 1 | 1 | 7.50% |
| 1 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 4 | 4 | 1 | 2 | 1 | 7.33% |
| l e | Overall Benefit to the students - Interest and excitement created among the students about he subject domain ? | 3 | 4 | 3 | 1 | 1 | 7.17% |
| st | overall Benefit to the students - Level of learning, onfidence and competence gained by the tudents (satisfaction of teaching-learning rocess and course outcome) ? | 3 | 6 | 1 | 1 | 1 | 7.50% |
| | ourse Outcomes (CO's) (Did the teaching and arning process meet the following utcomes).•CO1•CO2•CO3•CO4•CO5 a | 3 (| 5 | 1] | Ú. | 1 7 | .50% |
| TOLA | I No Of Student | 35 | 52 | 21 1 | 3 | | |

10*n1 + 8*n2 + 6*n3 + 4*n4 + 2*n5

n1+n2+n3+n4+n5

and Western 1

à

Subject: HM 314 Front Office Management - II

Interpretation: The table depicts scores for all questions are more than 7% which is in the range of excellent and or good. This reflects that most of the students are satisfied.

Action taken: No action required, however the present quality may slightly be improved.

ï

Northant.



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| : MO 2020 | Session | : MO 2020 |
|-----------|---------|-----------|
|-----------|---------|-----------|

Subject Code : HM320

1

| Branch | : NO | BRANCH |
|--------|------|--------|
| | | |

Degree : BACHELOR OF HOTEL MANAGEMENT ANI Semester : Fifth

Faculty Name : Pranjal Kumar

Subject Name : FRONT OFFICE MANAGEMENT PRACTICAL
Section : A

| Sr. No. | Questions | Out(10) | | | | 1 | - |
|---------|--|---------|--------|---------|---------|--------|--------|
| 13 | Course Content - Availability of study materials | 2 | Exc(8) | Good(6) | Fair(4) | Poor(2 | |
| | and course coverage (Infrastructure/Working of equipment for lab courses)? | | | | U | 0 | 10.00 |
| 14 | Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 2 | 0 | 0 | 0 | 0 | 10.00 |
| 15 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 2 | 0 | 0 | 0 | 0 | 10.009 |
| 16 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| 17 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 2 | 0 | Ö | 0 | 0 | 10.00% |
| 10 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| e | Overall Benefit to the students - Interest and excitement created among the students about he subject domain ? | 2 | 0 | 0 | 0 | 0 | 10.00% |
| st | Overall Benefit to the students - Level of learning, onfidence and competence gained by the tudents (satisfaction of teaching-learning rocess and course outcome) ? | 2 | 0 | 0 | 0 | 0 1 | 0.00% |
| ot | ourse Outcomes (CO's) (Did the teaching and arning process meet the following <u>stcomes).•CO1•CO2•CO3•CO4•CO5</u> ? | 2 | D | 0 0 |) | 0 1 | 0.00% |
| Tota | I No Of Student | 33 | 0 | 0 0 | - | | |

For HM320 Front office Management Bractical (PRANJAL KUMAR, Interpretation: - The table depicts scores for all questions are 10.00% in the stange of outstanding or excellent. This sheflects students are satisfied

Action token: No action snequished, the present quality shall be maintained.

poster Kuna



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 |
|---------|-------------|
| Branch | : NO BRANCH |

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Fifth

Subject Name : ACCOMMODATION MANAGEMENT - II

Faculty Name : Pranjal Kumar

Subject Code : HM316

T

Section : A

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|--------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 1 | 0 | 0 | 0 | Ö | 10.00% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| То | tal No Of Student | 11 | 0 | 0 | 0 | 0 1 | 0,00% |

For HH 316 Accommodation Management - II (PRAHJAL KUMAR) Interpretation: - The table depicts scores for all questions are 10.00% in the stange of outstanding or excellent. This reflects students are satisfied.

Action taken :- No action required the present quality shall be maintained.

Kura



Ranchi, Jharkhand 835215

| Session | : MO 2020 |
|---------|-----------|
| Branch | NO BRANC |

Course Feedback Report (Question Wise)

н

Subject Code : HM107

Degree BACHELOR OF HOTEL MANAGEMENT ANI Semester First

Subject Name : FOUNDATION COURSE IN ROOM DIVISION PRACTICAL - I Section

| Faculty Name | : Pranjal Kumar |
|--------------|--|
| | and the second sec |

| Sr. No. | Questions | | Out(10 | | | _ | | | |
|------------------------|---|---|--------|---------|--------|-----|---------|------|---------|
| 1 | Course Content - Content (breadth and depth), | | |) Exc(8 |) Good | (6) | Fair(4) | Poor | (2) Sco |
| 2 | and during of the course ? | | 1 | 0 | 0 | | 0 | 0 | 0 10.00 |
| - | Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ? | | 0 | 1 | 0 | | 0 | 0 | 8.00 |
| 3 | Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | | 0 | 1 | 0 | | 0 | 0 | 8.009 |
| 14 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | | 1 | 0 | 0 | 1 | 0 | 0 | 10.009 |
| | Delivery of lecture and Instructions - Pace, larity, continuity of lectures and contents and base to follow ? | | 1 | 0 | 0 | | 0 | 0 | 10.00% |
| | elivery of lecture and Instructions - Interaction ith students during or outside the classes or boratory ? | | 0 | 1 | 0 | | 0 | 0 | 8.00% |
| 1000 | valuation and Assessment Process - sessment and grading (fairness, objectivity, ansparency) ? | | 1 | 0 | 0 | 0 | | 0 | 10.00% |
| | aluation and Assessment Process - Question per, term paper, assignment (quality and jularity) ? | | 0 | 1 | 0 | 0 | | 0 | 8.00% |
| | erall Benefit to the students - Interest and itement created among the students about subject domain ? | C | | 1 | 0 | 0 | | 0 | 8.00% |
| Ove conf stud | rall Benefit to the students - Level of learning, fidence and competence gained by the ents (satisfaction of teaching-learning ess and course outcome) ? | 1 | 0 | | 0 | 0 | (|) 1 | 0.00% |
| Cour learn outco | se Outcomes (CO's) (Did the teaching and ling process meet the following omes).•CO1•CO2•CO3•CO4•CO5 ? • Of Student | 0 | 1 | - | 0 | 0 | 0 | 8. | .00% |
| | | 5 | 6 | | 0 |) | | | |

For HM 107 Foundation Course in Room Division Practical-I (PRANSAL KUMAR)

Interpretation - The table depicts scores for all questions are 8.91% in the score of outstanding ar excellent. This suffects students are satisfied.

Action taken :- No action required , the present quality shall be maintained.

Poortel Kura



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree : BACHELOR OF HOTEL MANAGEMENT ANI |
|--------------|-----------------|---|
| Branch | : NO BRANCH | Semester : Third |
| Subject Code | : HM 205 | Subject Name : FRONT OFFICE OPERATION - I |
| Faculty Name | : Pranjal Kumar | Section : A |
| 0 H 1 | | |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 5 | 16 | 2 | 0 | 1 | 8.00% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 5 | 13 | 5 | 0 | Ĩ | 7.75% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 7 | 12 | 3 | 1 | 1 | 7.92% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 4 | 13 | 6 | 0 | 1 | 7.58% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 4 | 15 | 4 | 0 | 1 | 7.75% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 6 | 14 | 2 | 1 | 1 | 7.92% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 5 | 14 | 4 | 0 | 1 | 7.83% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 8 | 11 | 3 | 1 | 1 | 8,00% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 8 | 13 | 2 | 0 | 1 | 8.25% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 7 | 13 | 3 | Ò | 1 | 8.08% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 4 | 16 | 3 | 1 | 0 | 7.92% |
| Тс | otal No Of Student | 63 | 150 | 37 | 4 | 10 | 7.91% |

10*n1 + 8*n2 + 6*n3 + 4*n4 + 2*n5

For HH 205 Front office operation - I (PRHHJHL KUMHR) Interpretation: The table depicts scores for all question one 7.91% in the stange of outstanding or excellent. This steplects students are satisfied.

Action taken :- No action required , the present quality shall be maintained.

poord Kun



Ranchi, Jharkhand 835215

| Course | Foodles I | A DA | And the second se | _ |
|----------|-----------|--|---|-------|
| eourse r | reedback | Report | (Question | Wise) |

Session : SP 2021

Branch NO BRANCH

Degree BACHELOR OF HOTEL MANAGEMENT ANI Semester Fourth

Subject Code : HM214

Faculty Name : Pranjal Kumar

Sr. No.

Subject Name : FRONT OFFICE OPERATION - II

Section : A

| IndustryIndustr | 01. 140. | Questions | | Terre | 1 | - | | _ | | | | |
|---|-----------------------|--|-----|-------|----|----|-----|----|---|-----|-------|------|
| study materials, course coverage (w.r.t. syllabus and lecture plan)?11103002Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties)?11103003Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?12840004Delivery of lectures and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?91140085Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?1284008.6Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?1194008.7Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?1194008.7Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?1266008.7Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?1266008.7Evaluation and Assessment Process : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and cou | 1 | Course Content : Content (breadth and depth), relevance, utility of the sec | | | | | | 5) | | Poc | or(2) | Sc |
| Teacher of Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?11103003Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?12840004Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?91140085Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?13740086Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, and regularity) ?1194008.57Evaluation and Assessment Process : (b) question Paper, term paper, assignment (quality and regularity) ?1194008.50Overall Benefit to the students : (a) Interest and excitement created among the students about the students (satisfaction of teaching-learning process and course outcome) ?1266008.500Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process met the following outcomes).9114008.50Course Outcomes (CO's) (Did the teaching and learning process met the following outcomes).9114008.42 </td <td></td> <td>study materials, course coverage (</td> <td></td> <td></td> <td></td> <td></td> <td>3</td> <td></td> <td>0</td> <td></td> <td>0</td> <td>9.0</td> | | study materials, course coverage (| | | | | 3 | | 0 | | 0 | 9.0 |
| 3 Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ? 12 8 4 0 0 1 4 Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ? 9 11 4 0 0 8 5 Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ? 13 7 4 0 0 8 6 Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ? 12 8 4 0 0 8 7 Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? 11 9 4 0 0 8.5 7 Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? 11 9 4 0 0 8.5 0 Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (saisfaction of teaching-learning process and course outcome) ? 12 6 6 0 0 8.50 0 Course Outcomes (CO's) (Did the teaching and earning process | | the teacher (in dealing with the study of | | 11 | 10 | | 3 | | 0 | | D | 8,67 |
| 4 Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ? 9 11 4 0 0 8 5 Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ? 13 7 4 0 0 8 6 Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ? 12 8 4 0 0 8. 7 Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? 11 9 4 0 0 8.5 0 Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ? 12 6 6 0 0 8.5 0 Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? 11 4 0 0 8.50 Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ? 9 11 4 0 0 8.42 Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 | 3 | Teacher or Course Instructor : (b) Available and approachability of the teacher and | | 12 | 8 | | 4 | | 0 | 0 | ٤ | 3.67 |
| Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?13740085Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?1284008.15Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?1194008.5Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?1275008.50Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?1266008.50Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?1168341008.424 | 4 C | Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and each | | 9 | 11 | | 4 | C | D | 0 | 8 | .429 |
| 6Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?1284008.7Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality | In | incraction with students during and | | 13 | 7 | | 4 | 0 | | 0 | 8. | 75% |
| Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?1194008.5Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?1275008.5Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?1266008.50Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?1168341008.424 | 6 Ev As | valuation and Assessment Process : (a) ssessment and grading (fairpass, abiation | | 12 | 8 | + | 4 | 0 | | 0 | 8.6 | 57% |
| the subject domain ?5008.50Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?1266008.50Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).9114008.424Course No of Student116834166008.424 | Qu | could raper, term namer projection | | 11 | 9 | | 4 | 0 | - | 0 | 8.5 | 8% |
| Iterating, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?Iteration66008.50Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).9114008.424Col, CO2, CO3, CO4, CO5 ?1168341666008.424 | | the children anong the children is | 1 | 2 | 7 | | 5 | 0 | | 0 | 8.58 | % |
| Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). 9 11 4 0 0 8.424 CO1, CO2, CO3, CO4, CO5 ? Total No Of Student 116 83 41 0 0 | the s | students (satisfaction of teaching land | 1. | 2 | 6 | e | 5 (| D | (|) | 8.50 | % |
| 116 83 41 4 | Cour learn CO1, | rse Outcomes (CO's) (Did the teaching and hing process meet the following outcomes). | 9 | 1 | 1 | 4 | 0 | 5 | 0 | | 8.429 | 6 |
| 41 0 0 | | o, oradem | 116 | 8 | 3 | 41 | 0 | - | 0 | - | 3.62% | |

For HH 214 Front office operation-II (PRHHJAL KUHAR) Interpretation: The table depicts scores tor all questions are

> 8.62% in the students of outstanding ar excellent. This students are satisfied.

Action taken :- No action snequipled, the present quality shall be maintained.

Postel: Kun

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| 00351011 | : SP 2021 |
|----------|-----------|
| Branch | NO BRANCH |

Degree BACHELOR OF HOTEL MANAGEMENT ANI

Subject Code : HM213

Saccian

Sr. No.

Semester Fourth

Faculty Name : Pranjal Kumar

Subject Name : ACCOMMODATION OPERATION - II

Section : A

| | Questions | | Out(10) | | T | 1 | | 100 C |
|----------------------------|--|------|---------|---------------|--------------|-----------|--------------------|----------------------|
| 1 | Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ? | | 14 | Exc(8) | Good(6) 4 | 0 Fair(4) | Poor(2 0 |) Sco 8.8. |
| 2 | Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | | 14 | 8 | 2 | 0 | 0 | 9.00 |
| | Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ? | | 14 | 7 | 3 | 0 | 0 | 8.92% |
| 4 | Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and case to follow ? | TAU. | 14 | 6 | 4 | 0 | 0 | 8.8 <mark>3</mark> % |
| 100 | Delivery of lecture and Instructions : (b) nteraction with students during or outside the lasses or laboratory ? | 1 | 2 | 8 | 4 | 0 | 0 | 8.67% |
| 6 Ev As | valuation and Assessment Process : (a) ssessment and grading (fairness, objectivity, ansparency) ? | 1 | 2 | 6 | 5 | 1 | 0 8 | .42% |
| 1 × × | aluation and Assessment Process : (b) lestion Paper, term paper, assignment (quality d regularity) ? | 12 | | 3 | 4 | 2 | 0 8. | 67% |
| and a second second second | erall Benefit to the students : (a) Interest and itement created among the students about subject domain ? | 12 | 7 | | 3 2 | | 0 8.4 | 42% |
| the | erall Benefit to the students : (b) Level of ning, confidence and competence gained by students (satisfaction of teaching-learning cess and course outcome) ? | 11 | 10 | | 0 | C | 8.6 | 7% |
| Cour learr CO1, | rse Outcomes (CO's) (Did the teaching and hing process meet the following outcomes). CO2, CO3, CO4, CO5 ? | 10 | 8 | 6 | 0 | 0 | 8.33 | 3% |
| | - Inwellt | 125 | 74 | | | | | |

For HT 213 Accommodation Operation - II (PRHHJAL KUMAR) Interpretation: - The table depict scores too all questions

are 8.67% in the range of outstanding ar excellent. This steplects students are satisfied

Action taken :- He action requised the present quality shall be maintained.

pagel Yuna



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| | | Degree | BACHELOR OF HOTEL MANAGEMENT ANI |
|--------------|--------------------|----------|----------------------------------|
| Session | MO 2020 | Semester | Seventh |
| Branch | NORDANCH | 0.0 | FRONT OFFICE MANAGEMENT |
| Subject Code | HM7037 | | |
| - | Praveen Srivastava | Section | : A |

Т

| C. N | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| Sr. No. | Course Content - Content (breadth and depth), relevance and utility of the course ? | 2 | 2 | 0 | 0 | 0 | 9.00% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 2 | 2 | 0 | 0 | 0 | 9.00% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 2 | 2 | 0 | Ő | 0 | 9.00% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 2 | 2 | 0 | 0 | 0 | 9.00% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 2 | 2 | 0 | 0 | G | 9.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 2 | 2 | 0 | o | O | 9.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 2 | 2 | 0 | 0 | C | 9.00% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 2 | 2 | 0 | 0 | O | 9.00% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 2 | 2 | 0 | 0 | 0 | 9.00% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 2 | 2 | 0 | 0 | 0 | 9.00% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 2 | 2 | 0 | 0 | 0 | 9.00% |
| Т | otal No Of Student | 22 | 22 | 0 | 0 | 0 | 9.00% |

Score=

Correlat



COURSE FEEBACK INTERPRETATION

Session: MO 2020Branch: No BranchSubject Code: HM 7037Faculty Name: Praveen Srivastava

Degree: BHMCTSemester:SeventhSubject Name: Front Office ManagementSection: A

Interpretation:

All the questions have been provided a score of 9. Hence, it can be interpreted that student's overall satisfaction is between Excellent (8) and Outstanding (10).

Action Taken:

Since all the scores were above the score of excellent (8), no action is required.

Inoversi



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| ιć | course re | euback Report (Question Wise) |
|--------------|----------------------|--|
| Session | : MO 2020 | , |
| Branch | NO BRANCH | Degree : BACHELOR OF HOTEL MANAGEMENT ANI |
| Subject Code | | Semester : Fifth |
| Faculty Name | : Praveen Srivastava | Subject Name : CRM IN HOSPITALITY INDUSTRY |
| | | Section : A |
| Sr. No. | Questions | |

| Sr. No. | Questions | 0 | | | | | |
|---------|---|---------------|--------|---------------------|---------------------|---------------------|-----------------------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course 2 | Out(10) 17 | Exc(8) | Good(6) 2 | Fair(4) 0 | Poor(2) 0 | Score 9.20% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and leater | 17 | 6 | 2 | 0 | 0 | 9.20% |
| 3 | Teacher or Course Instructor - Tomporers | | | | | 0 | 5.20% |
| | dealing with the students, questions, difficulties) ? | 15 | 7 | 2 | 1 | 0 | 8.88% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 15 | 8 | 2 | 0 | 0 | 9.04% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 14 | 8 | 3 | 0 | 0 | 8.88% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 16 | 7 | 1 | 1 | 0 | 9.04% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 16 | 6 | 3 | 0 | 0 | 9.04% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 14 | 8 | 3 | 0 | 0 | 8.88% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 14 | 8 | 3 | 0 | 0 | 8.88% |
| | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 16 | 5 | 4 | 0 | 0 | 8.96% |
| | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 13 | 9 | 3 | 0 | 0 | 8.80% |
| Та | otal No Of Student | 167 | 78 | 28 | 2 | 0 | 8.98% |

9)

Page 15 of 21

COURSE FEEBACK INTERPRETATION

Session : MO 2020 Branch : No Branch Degree : BHMCT Subject Code : HM 308 Semester :Fifth Faculty Name : Praveen Srivastava Subject Name : CRM in Hospitality Industry Section ***********************

Interpretation:

All the questions have been provided a score of 8 or above. Hence, it can be interpreted that student's overall satisfaction is between Excellent (8) and Outstanding (10).

Action Taken:

P

Since all the scores were above the score of excellent (8), no action is required.

nucer



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | | (e socion Mise) |
|--------------|----------------------|--|
| 00001011 | MO 2020 | Degree BACHELOB OF USTER MANNE |
| Branch | NO BRANCH | Degree : BACHELOR OF HOTEL MANAGEMENT ANI |
| Subject Code | | Semester : Fifth |
| | | Subject Name : FRONT OFFICE MANAGEMENT - I |
| really name | : Praveen Srivastava | Section : A |
| S- N | | . A |
| Sr. No. | Questions | |

| Sr. No | Questions | | | | | | |
|--------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
| | Content (breadth and depth), relevance and utility of the course ? | 10 | 2 | 0 | 0 | 0 | 9.67% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 8 | 3 | 1 | 0 | 0 | 9.17% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 9 | 3 | 0 | 0 | 0 | 9.50% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 7 | 4 | 1 | 0 | 0 | 9.00% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 9 | 2 | 1 | 0 | ٥ | 9.33% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 9 | 2 | 1 | 0 | ٥ | 9.33% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 9 | 3 | 0 | 0 | D | 9.50% |
| | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 8 | 3 | 1 | 0 | 0 | 9.17% |
| | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 9 | 3 | 0 | 0 | 0 | 9.50% |
| 9 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 7 | 4 | 1 | 0 | 0 | 9.00% |
| 1 | Course Outcomes (CO's) (Did the teaching and earning process meet the following putcomes).•CO1•CO2•CO3•CO4•CO5 ? | 9 | 3 | 0 | 0 | 0 | 9.50% |
| | al No Of Student | 94 | 32 | 6 | 0 | 0 | 9.33% |

Print Date : 01/12/2021 12:11 pm

Score=

N Page 4 of 21

COURSE FEEBACK INTERPRETATION

Session: MO 2020Branch: No BranchSubject Code: HM 313Faculty Name: Praveen Srivastava

Degree : BHMCT Semester : Fifth Subject Name : Front Office Management – I Section : A

Interpretation:

All the questions have been provided a score of 9 or above. Hence, it can be interpreted that student's overall satisfaction is between Excellent (8) and Outstanding (10).

Action Taken:

Since all the scores were above the score of excellent (8), no action is required.

Roover



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : SP 2021 | Degree : BACHELOR OF HOTEL MANAGEMENT AND |
|--------------|-------------------------|--|
| Branch | : NO BRANCH | Degree : BACHELOR OF HOTEL MANAGEMENT ANI Semester : Fourth |
| Subject Code | : HM210 | Subject Name : BASIC ACCOUNTING |
| Faculty Name | : Rajeshwari Chatterjee | Section : A |
| | | |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ? | 12 | 8 | 3 | 1 | 0 | 8.58% |
| 2 | Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 12 | 7 | 4 | 1 | 0 | 8.50% |
| 3 | Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 11 | 8 | 4 | 1 | 0 | 8.42% |
| 4 | Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ? | 10 | 7 | 6 | 1 | 0 | 8.17% |
| 5 | Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ? | 8 | 8 | 6 | 2 | 0 | 7.83% |
| 6 | Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ? | 9 | 9 | 4 | 2 | 0 | 8.08% |
| 7 | Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? | 11 | 7 | 4 | 2 | 0 | 8.25% |
| 8 | Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ? | 9 | 9 | 5 | 1 | 0 | 8.17% |
| 9 | Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 7 | 11 | 4 | 2 | 0 | 7.92% |
| 10 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ? | 6 | 11 | 6 | 1 | 0 | 7.83% |
| Т | otal No Of Student | 95 | 85 | 46 | 14 | 0 1 | 3.17% |

Kc

SP 2021

HM210 Basic Accounting

Interpretation: The Table depicts scores for almost all questions are more than 8% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

Rehatingie



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | Degree : BACHELOR OF HOTEL MANAGEMENT AN |
|--------------|-------------------------|--|
| Branch | : NO BRANCH | Semester : Fifth |
| Subject Code | : HM306 | Subject Name : DIET THERAPY |
| Faculty Name | : Rajeshwari Chatterjee | Section · A |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 10 | 9 | 3 | 3 | 0 | 8.08% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 9 | 10 | 5 | 1 | 0 | 8.16% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 11 | 8 | 5 | 1 | 0 | 8.32% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 9 | 11 | 4 | 1 | 0 | 8.24% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 7 | 12 | 5 | 1 | 0 | 8.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 8 | 11 | 5 | 0 | 1 | 8.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 9 | 11 | 5 | 0 | 0 | 8.32% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 11 | 7 | 7 | 0 | 0 | 8.32% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 7 | 12 | 3 | 3 | 0 | 7.84% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 8 | 11 | 4 | 2 | 0 | 8.00% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 9 | 11 | 5 | 0 | 0 | 8.32% |
| Тс | otal No Of Student | 98 | 113 | 51 | 12 | 1 | 8.15% |

10*n1 + 8*n2 + 6*n3 + 4*n4 + 2*n5

HM306 Diet Therapy

Interpretation: The Table depicts scores for majority of the questions are more than 8% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

R Challeyie



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Degree

Session : MO 2020 Branch : NO BRANCH Subject Code : HM101

BACHELOR OF HOTEL MANAGEMENT ANI Semester : First

Subject Name : FOOD SCIENCE AND NUTRITION

Faculty Name : Rajeshwari Chatterjee

Section : A

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 9 | 5 | 0 | 0 | 0 | 9.29% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 10 | 2 | 2 | 0 | 0 | 9.14% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 10 | 3 | 1 | 0 | 0 | 9.29% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 8 | 5 | 0 | 1 | 0 | 8.86% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 9 | 3 | 2 | 0 | 0 | 9.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 8 | 4 | 1 | 0 | 1 | 8.57% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 11 | 1 | 0 | 2 | 0 | 9.00% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 11 | 2 | 1 | 0 | 0 | 9.43% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 10 | 3 | 1 | 0 | 0 | 9.29% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 9 | 4 | 1 | 0 | 0 | 9.14% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 9 | 3 | 0 | 2 | 0 | 8.71% |
| T | otal No Of Student | 104 | 35 | 9 | 5 | 1 | 9.06% |

KC

Print Date : 01/12/2021 12:09 pm

10*n1 + 8*n2 + 6*n3 + 4*n4 + 2*n5

HM101 Food Science and Nutrition (Faculty: Dr. Rajeshwari Chatterjee)

Interpretation: The Table depicts scores for all questions are more than 8.57% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

K Unatinja



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Degree

| Session | : MO 2020 |
|--------------|-------------|
| Branch | : NO BRANCH |
| Subject Code | : HM7213 |

Semester : Seventh

Subject Name : HOSPITALITY MARKETING

BACHELOR OF HOTEL MANAGEMENT ANI

Faculty Name : Rajeshwari Chatterjee

Section : A

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|----------------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 8 | 1 ⁷ | 4 | 0 | 1 | 8.07% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 9 | 16 | 4 | 0 | 1 | 8.13% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 12 | 13 | 3 | 1 | 1 | 8.27% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 11 | 14 | 3 | 1 | 1 | 8.20% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 10 | 13 | 5 | 1 | 1 | 8.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 9 | 17 | 3 | 0 | 1 | 8.20% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 10 | 14 | 5 | 0 | 1 | 8.13% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 11 | 15 | 3 | 0 | 1 | 8.33% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 8 | 19 | 1 | 1 | 1 | 8.13% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 11 | 14 | 4 | 0 | 1 | 8.27% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 9 | 15 | 4 | 1 | 1 | 8.00% |
| т | otal No Of Student | 108 | 167 | 39 | 5 | 11 | 8.16% |

RL

10*n1 + 8*n2 + 6*n3 + 4*n4 + 2*n5

MO2020

HM7213 Hospitality Marketing

Interpretation: The Table depicts scores for all questions are more than 8.07% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

Rehalieysi



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : MO 2020 | |
|--------------|-------------|--|
| Branch | : NO BRANCH | |
| Subject Code | | |

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Fifth

Subject Code : HM317

Subject Name : PERSONALITY DEVELOPMENT LAB

| Faculty Name | : Rajeshwari | Chatterjee |
|--------------|--------------|------------|
|--------------|--------------|------------|

Section : A

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 13 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 4 | 1 | 2 | 0 | 0 | 8.57% |
| 14 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 2 | 4 | 1 | 0 | 0 | 8.29% |
| 15 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 3 | 2 | 2 | 0 | 0 | 8.29% |
| 16 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 2 | 3 | 2 | 0 | 0 | 8.00% |
| 17 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 18 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 19 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 20 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 21 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 22 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| To | otal No Of Student | 32 | 35 | 21 | 0 | 0 | 7.91% |

RC



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| - | | |
|---------|--------|------|
| Session | : MO 2 | 2020 |

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Fifth

Subject Code : HM317

Subject Name : PERSONALITY DEVELOPMENT LAB

Faculty Name : Rajeshwari Chatterjee

Section : A

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 3 | 3 | 1 | 0 | 0 | 8.57% |
| 2 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 3 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 0 | 0 | 1 | 0 | 0 | 6.00% |
| 4 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 0 | 0 | 1 | 0 | 0 | 6.00% |
| 5 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 0 | 0 | 1 | 0 | 0 | 6.00% |
| 6 | Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ? | 3 | 3 | 1 | 0 | 0 | 8.57% |
| 7 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 0 | 1 | 0 | 0 | 0 | 8.00% |
| 8 | Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 3 | 2 | 2 | 0 | 0 | 8.29% |
| 9 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 3 | 2 | 2 | 0 | 0 | 8.29% |
| 10 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 3 | 2 | 2 | 0 | 0 | 8.29% |
| 11 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 2 | 3 | 2 | 0 | 0 | 8.00% |
| 12 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 4 | 2 | 1 | 0 | 0 | 8.86% |
| | | | | | | | |

HM317 Personality Development Lab

Interpretation: The Table depicts scores for majority of the questions are more than 8% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

Rehatieyie



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| and the second se | | |
|---|-------------------------|---|
| Session | : MO 2020 | Degree : BACHELOR OF HOTEL MANAGEMENT ANI |
| Branch | : NO BRANCH | Semester : Seventh |
| Subject Code | : HM7050 | Subject Name : PROJECT - I: CORE SUBJECT |
| Faculty Name | : Rajeshwari Chatterjee | Section : A Section |

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 15 | 13 | 1 | 1 | 0 | 8.80% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 13 | 14 | 2 | 1 | 0 | 8.60% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 14 | 11 | 3 | 2 | 0 | 8.47% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 14 | 11 | 4 | 1 | 0 | 8.53% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 11 | 11 | 6 | 2 | 0 | 8.07% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 11 | 11 | 6 | 2 | 0 | 8.07% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 11 | 12 | 6 | 1 | 0 | 8.20% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 12 | 12 | 5 | 1 | 0 | 8.33% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 13 | 11 | 5 | 1 | 0 | 8.40% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 11 | 13 | 5 | 1 | 0 | 8.27% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 13 | 11 | 5 | 1 | 0 | 8.40% |
| Т | otal No Of Student | 138 | 130 | 48 | 14 | 0 | 8.38% |

RL

10*n1 + 8*n2 + 6*n3 + 4*n4 + 2*n5

MO 2020

HM7050 Project - I: Core Subject (FP/F&BS/HK/FO)

Interpretation: The Table depicts scores for all questions are more than 8.07% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

K Chateryie



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Session : MO 2020 Branch : NO BRANCH Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Seventh

Subject Code : HM7211

- Seventi

Subject Name : RESEARCH PROJECT DESIGN AND Section : A

Faculty Name : Rajeshwari Chatterjee

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 10 | 17 | 2 | 0 | . 1 | 8.33% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 10 | 15 | 4 | 1* | 0 | 8.27% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 11 | 15 | 3 | 0 | 1 | 8.33% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 11 | 14 | 4 | 0 | 1 | 8.27% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 10 | 13 | 6 | 0 | 1 | 8.07% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 12 | 12 | 5 | 1 | 0 | 8.33% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 10 | 13 | 6 | 0 | 1 | 8.07% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 10 | 14 | 5 | 0 | 1 | 8.13% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 10 | 14 | 4 | 1 | 1 | 8.07% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 8 | 16 | 5 | 0 | 1 | 8.00% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). •CO1•CO2•CO3•CO4•CO5 ? | 10 | 12 | 6 | 1 | 1 | 7.93% |
| Т | otal No Of Student | 112 | 155 | 50 | 4 | 9 | 8.16% |

kc

Print Date : 01/12/2021 12:12 pm

10°n1 + 8°n2 + 6°n3 + 4°n4 + 2°n5

HM7211 Research Project Design & Methodology

Interpretation: The Table depicts scores for all questions are more than 8% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

R Chaterpie



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Section

Session : MO 2020 : NO BRANCH Branch

Subject Code

: BACHELOR OF HOTEL MANAGEMENT ANI Degree

: First Semester

: A

Subject Name : FOOD AND BEVERAGE SERVICE - I

: HM103 Faculty Name : Sanjeev Kr. Srivastava

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 12 | 1 | 1 | 0 | 0 | 9.57% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 13 | 0 | 1 | 0 | 0 | 9.71% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 12 | 1 | 0 | i | 0 | 9.43% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 12 | 1 | 1 | 0 | 0 | 9.57% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 10 | 3 | 1 | 0 | 0 | 9.29% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 11 | 2 | 0 | 0 | 1 | 9.14% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 9 | 3 | 2 | 0 | 0 | 9.00% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 10 | 3 | 0 | 1 | 0 | 9.14% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 11 | 2 | 1 | 0 | 0 | 9.43% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 11 | 2 | 0 | 1 | 0 | 9.29% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 11 | 2 | 1 | 0 | 0 | 9.43% |
| i. | Total No Of Student | 122 | 20 | 8 | 3 | 1 | 9.36% |

Score=

Students are Completely Eatesfied. No action required, the present quality shall be maintained.

S.K. hiventere



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Session: MO 2020Branch: NO BRANCHSubject Code: HM307

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Fifth

Subject Name : HOTEL MARKETING

: A

Faculty Name : Sanjeev Kr. Srivastava

Section

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 13 | 10 | 2 | 0 | 0 | 8.88% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 9 | 14 | 1 | 1 | 0 | 8.48% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 14 | 8 | 2 | 1 | 0 | 8.80% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 10 | 12 | 2 | 1 | 0 | 8.48% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 11 | 12 | 1 | 1 | 0 | 8.64% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 10 | 9 | 5 | 1 | 0 | 8.24% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 10 | 12 | 2 | 1 | 0 | 8.48% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 10 | 11 | 3 | 1 | 0 | 8.40% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 12 | 10 | 1 | 2 | 0 | 8.56% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 11 | 10 | 3 | 1 | 0 | 8.48% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 11 | 11 | 1 | 2 | 0 | 8.48% |
| т | otal No Of Student | 121 | 119 | 23 | 12 | 0 | 8.54% |

Students are satisfied, but few actions may be taken regardly interaction and to create excitement in the student to improve the over all satisfiction level.

Sikilmatara 1.12+2-1



Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Section

Session : MO 2020 Branch : NO BRANCH Subject Code : HM315

: BACHELOR OF HOTEL MANAGEMENT ANI Degree

Semester : Fifth

: A

Subject Name : ACCOMMODATION MANAGEMENT - I

Faculty Name : Sanjeev Kr. Srivastava

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|--------|
| 1 | Course Content - Content (breadth and depth), relevance and utility of the course ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 2 | Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 3 | Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 4 | Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 5 | Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 6 | Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 7 | Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 8 | Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 9 | Overall Benefit to the students - Interest and excitement created among the students about the subject domain ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 10 | Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| 11 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ? | 1 | 0 | 0 | 0 | 0 | 10.00% |
| Т | otal No Of Student | 11 | 0 | 0 | 0 | 0 | 10.00% |

Score=

10*n1 + 8*n2 + 6*n3 + 4*n4 + 2*n5

Page 5 of 21

Studente ave Completely sabafred. No action required, the present quality shall be maintained.

Sterhinantara

0

. .

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

| Session | : SP 2021 |
|--------------|--------------------------|
| Branch | : NO BRANCH |
| Subject Code | : HM8031 |
| Faculty Name | : Sanjeev Kr. Srivastava |

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Eighth

Subject Name : FAST FOOD CHAIN MANAGEMENT

Section : A

| Sr. No. | Questions | Out(10) | Exc(8) | Good(6) | Fair(4) | Poor(2) | Score |
|---------|---|---------|--------|---------|---------|---------|-------|
| 1 | Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ? | 1 | 2 | 0 | 0 | 0 | 8.67% |
| 2 | Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ? | 0 | 3 | 0 | 0 | 0 | 8.00% |
| 3 | Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ? | 0 | 3 | 0 | 0 | 0 | 8.00% |
| 4 | Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ? | 1 | 2 | Ō | 0 | 0 | 8.67% |
| 5 | Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ? | 1 | 2 | 0 | 0 | 0 | 8.67% |
| 6 | Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ? | 1 | 2 | 0 | 0 | 0 | 8.67% |
| 7 | Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ? | 1 | 2 | 0 | 0 | 0 | 8.67% |
| 8 | Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ? | 1 | 2 | 0 | 0 | 0 | 8.67% |
| 9 | Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ? | 1 | 2 | 0 | 0 | 0 | 8.67% |
| 10 | Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ? | 1 | 2 | 0 | 0 | 0 | 8.67% |
| Г | Total No Of Student | 8 | 22 | 0 | 0 | 0 | 8.53% |

Score=

Studente seens to be satisfied. Hetrows may be taken to improve temperavent, and khar or while dealay worth the students, Else the students are satisfied. Stk-hurebena 1-12-21