



Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : First

Subject Code : HM106

Subject Name : FOOD AND BEVERAGE SERVICE

Faculty Name : Abhisek Jana

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	1	0	0	0	0	10.00%
2	Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ?	0	1	0	0	0	8.00%
3	Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	0	1	0	0	0	8.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	1	0	0	0	0	10.00%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	1	0	0	0	0	10.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	1	0	0	0	0	10.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	0	1	0	0	0	8.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	0	1	0	0	0	8.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	1	0	0	0	0	10.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	1	0	0	0	0	10.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	0	1	0	0	0	8.00%
Total No Of Student		6	5	0	0	0	9.09%

Interpretation: The average score is 9.09% and the scores for all questions are more than 7.99% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.



**Course Feedback Report (Question Wise)**Session : **MO 2020**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **Third**Subject Code : **HM 203**Subject Name : **FOOD AND BEVERAGE SERVICE - III**Faculty Name : **Abhisek Jana**Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	5	16	2	1	0	8.08%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	4	16	3	0	1	7.83%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	4	16	3	1	0	7.92%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	4	14	5	0	1	7.67%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	5	15	3	1	0	8.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	5	15	3	1	0	8.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	5	14	4	1	0	7.92%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	4	16	3	1	0	7.92%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	5	16	2	0	1	8.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	5	14	4	1	0	7.92%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	4	13	5	2	0	7.58%
Total No Of Student		50	165	37	9	3	7.89%

Interpretation: The average score is 7.89% and the scores for all questions are more than 7.57% and in the range of good or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.



**Course Feedback Report (Question Wise)**Session : **MO 2020**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **Fifth**Subject Code : **HM311**Subject Name : **ADVANCE FOOD AND BEVERAGE SERVICE**Faculty Name : **Abhisek Jana**Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	7	0	0	0	0	10.00%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	6	1	0	0	0	9.71%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	6	1	0	0	0	9.71%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	6	1	0	0	0	9.71%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	6	1	0	0	0	9.71%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	7	0	0	0	0	10.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	6	1	0	0	0	9.71%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	6	1	0	0	0	9.71%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	6	0	1	0	0	9.43%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	6	1	0	0	0	9.71%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	6	1	0	0	0	9.71%
Total No Of Student		68	8	1	0	0	9.74%

Interpretation: The average score is 9.74% and the scores for all questions are more than 9.42% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.

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Course Feedback Report (Question Wise)

Session : **MO 2020**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Branch : **NO BRANCH**

Semester : **Fifth**

Subject Code : **HM312**

Subject Name : **FOOD AND BEVERAGE CONTROL**

Faculty Name : **Abhisek Jana**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	6	1	0	0	0	9.71%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	6	1	0	0	0	9.71%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	7	0	0	0	0	10.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	6	1	0	0	0	9.71%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	6	1	0	0	0	9.71%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	6	1	0	0	0	9.71%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	6	1	0	0	0	9.71%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	6	1	0	0	0	9.71%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	5	2	0	0	0	9.43%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	6	1	0	0	0	9.71%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	7	0	0	0	0	10.00%
Total No Of Student		67	10	0	0	0	9.74%

Interpretation: The average score is 9.74% and the scores for all questions are more than 9.42% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.

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Birla Institute of Technology

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Fifth

Subject Code : HM319

Subject Name : ADVANCE FOOD AND BEVERAGE SERVICE

Faculty Name : Abhisek Jana

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	2	2	0	0	0	9.00%
2	Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ?	2	1	1	0	0	8.50%
3	Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	2	2	0	0	0	9.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	3	1	0	0	0	9.50%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	2	2	0	0	0	9.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	1	3	0	0	0	8.50%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	1	3	0	0	0	8.50%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	2	2	0	0	0	9.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	1	3	0	0	0	8.50%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	1	3	0	0	0	8.50%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	1	3	0	0	0	8.50%
Total No Of Student		18	25	1	0	0	8.77%

Interpretation: The average score is 8.77% and the scores for all questions are more than 8.49% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.

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Course Feedback Report (Question Wise)

Session : MO 2020 Degree : BACHELOR OF HOTEL MANAGEMENT ANI
Branch : NO BRANCH Semester : Seventh
Subject Code : HM7004 Subject Name : FOOD & BEVERAGE SERVICE
Faculty Name : Abhisek Jana Section : A
MANAGEMENT PRACTICAL

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	1	1	0	0	0	9.00%
2	Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ?	2	0	0	0	0	10.00%
3	Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	1	1	0	0	0	9.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	2	0	0	0	0	10.00%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	1	1	0	0	0	9.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	2	0	0	0	0	10.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	1	0	1	0	0	8.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	1	1	0	0	0	9.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	1	0	1	0	0	8.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	1	0	1	0	0	8.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	1	1	0	0	0	9.00%
Total No Of Student		14	5	3	0	0	9.00%

Interpretation: The average score is 9.00% and the scores for all questions are more than 7.99% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.



Course Feedback Report (Question Wise)

Session : SP 2021

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Eighth

Subject Code : HM8041

Subject Name : F & B CONTROL

Faculty Name : Abhisek Jana

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ?	18	9	0	1	1	8.90%
2	Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	18	9	0	1	1	8.90%
3	Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?	18	8	1	0	2	8.76%
4	Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?	16	10	1	0	2	8.62%
5	Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?	18	8	1	0	2	8.76%
6	Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?	17	9	1	0	2	8.69%
7	Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?	16	11	0	0	2	8.69%
8	Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?	16	11	0	1	1	8.76%
9	Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	17	9	1	0	2	8.69%
10	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?	16	9	2	1	1	8.62%
Total No Of Student		170	93	7	4	16	8.74%

Interpretation: The average score is 8.74% and the scores for all questions are more than 8.61% and in the range of outstanding or excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.





Course Feedback Report (Question Wise)

Session : **MO 2020**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Branch : **NO BRANCH**

Semester : **First**

Subject Code : **HM102**

Subject Name : **FOOD PRODUCTION FOUNDATION -I**

Faculty Name : **Abhinav Kr. Shandilya**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	12	1	1	0	0	9.57%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	13	0	1	0	0	9.71%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	12	1	1	0	0	9.57%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	11	2	0	1	0	9.29%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	13	0	1	0	0	9.71%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	10	3	0	0	1	9.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	11	2	0	1	0	9.29%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	12	1	1	0	0	9.57%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	13	0	1	0	0	9.71%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	13	0	1	0	0	9.71%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	13	0	1	0	0	9.71%
Total No Of Student		133	10	8	2	1	9.53%

HM102 Food Production Foundation I
Faculty: Dr. Abhinav K Shandilya

Interpretation: The Table depicts scores for all questions are 9% or more than 9.00% in the range of outstanding or excellent. This reflects that the students are satisfied.

Action Taken: No action required; the present quality shall be maintained.

Sl. No.	Name of the Student	Percentage
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Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Third

Subject Code : HM 202

Subject Name : FOOD PRODUCTION OPERATION - I

Faculty Name : Abhinav Kr. Shandilya

Section : A

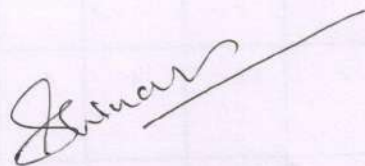
Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	2	14	7	1	0	7.42%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	2	13	4	4	1	6.92%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	3	14	6	1	0	7.58%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	3	15	4	2	0	7.58%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	2	15	6	1	0	7.50%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	2	14	5	3	0	7.25%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	2	13	8	0	1	7.25%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	2	15	5	1	1	7.33%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	2	12	9	1	0	7.25%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	2	13	7	2	0	7.25%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	2	12	8	2	0	7.17%
Total No Of Student		24	150	69	18	3	7.32%

Shandilya

HM202 Food Production Operation I
Faculty: Dr. Abhinav K Shandilya

Interpretation: The Table depicts scores for all questions are approximately 7% or more than 7% in the range of good. This reflects that the students are satisfied.

Action Taken: No action required; the present quality shall be maintained and effort will be made to make study material available to students in a better way (it has the minimum score of 6.92%)





Birla Institute of Technology

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : First

Subject Code : HM105

Subject Name : FOOD PRODUCTION FOUNDATION

Faculty Name : Abhinav Kr. Shandilya

Section : PRACTICAL - I
A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	1	0	0	0	0	10.00%
2	Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ?	0	1	0	0	0	8.00%
3	Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	0	1	0	0	0	8.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	0	1	0	0	0	8.00%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	1	0	0	0	0	10.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	0	1	0	0	0	8.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	1	0	0	0	0	10.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	1	0	0	0	0	10.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	0	1	0	0	0	8.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	0	1	0	0	0	8.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	1	0	0	0	0	10.00%
Total No Of Student		5	6	0	0	0	8.91%

Shindilya

HM105 Food Production Foundation Practical I
Faculty: Dr. Abhinav K Shandilya

Interpretation: The Table depicts scores for all questions are 8% or more than 8.00% in the range of outstanding or excellent. This reflects that the students are satisfied.

Action Taken: No action required; the present quality shall be maintained.

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Birla Institute of Technology

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Session : SP 2021

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Eighth

Subject Code : HM8060

Subject Name : PROJECT - II: HOSPITALITY INDUSTRY

Faculty Name : Abhinav Kr. Shandilya

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (Infrastructure/Working of equipment for lab courses) . ?	2	0	0	0	0	10.00%
2	Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	2	0	0	0	0	10.00%
3	Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?	1	1	0	0	0	9.00%
4	Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?	2	0	0	0	0	10.00%
5	Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?	2	0	0	0	0	10.00%
6	Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?	2	0	0	0	0	10.00%
7	Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?	1	1	0	0	0	9.00%
8	Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?	2	0	0	0	0	10.00%
9	Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	2	0	0	0	0	10.00%
10	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?	1	0	0	0	0	10.00%
Total No Of Student		17	2	0	0	0	9.80%

Shandilya

HM8060 Project II: Hospitality Industry Related
Faculty: Dr. Abhinav K Shandilya

Interpretation: The Table depicts scores for all questions are 9% or more than 9.00% in the range of outstanding or excellent. This reflects that the students are satisfied.

Action Taken: No action required; the present quality shall be maintained.





Course Feedback Report (Question Wise)

Session : SP 2021

Branch : NO BRANCH

Subject Code : HM212

Faculty Name : Amit Saran

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Fourth

Subject Name : FOOD AND BEVERAGE SERVICE - IV

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ?	8	8	4	1	3	7.42%
2	Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	8	5	8	2	1	7.42%
3	Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?	6	8	6	3	1	7.25%
4	Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?	8	5	8	2	1	7.42%
5	Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?	7	8	6	2	1	7.50%
6	Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?	7	7	6	2	2	7.25%
7	Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?	7	8	8	0	1	7.67%
8	Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?	5	7	9	2	1	7.08%
9	Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	6	7	7	3	1	7.17%
10	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?	6	9	8	0	1	7.58%
Total No Of Student		68	72	70	17	13	7.37%

for HM 212 Food and Beverage service - IV (Faculty: (Dr. AMIT SARAN)

Interpretation : The Table depicts scores for all questions are more than 7.37% in the range of excellent. This reflects that students are satisfied.

Action Taken : No action required. The present quality shall be maintained.

AS



Course Feedback Report (Question Wise)

Session : **SP 2021**

Branch : **NO BRANCH**

Subject Code : **HM8043**

Faculty Name : **Amit Saran**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Semester : **Eighth**

Subject Name : **HOTEL LAW**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ?	14	7	5	2	1	8.14%
2	Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	14	9	3	3	0	8.34%
3	Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?	12	10	4	1	2	8.00%
4	Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?	12	10	3	2	2	7.93%
5	Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?	14	8	2	3	2	8.00%
6	Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?	13	9	3	2	2	8.00%
7	Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?	12	10	3	2	2	7.93%
8	Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?	12	10	3	3	1	8.00%
9	Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	13	9	2	4	1	8.00%
10	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?	12	10	4	2	1	8.07%
Total No Of Student		128	92	32	24	14	8.04%

FOR HM 8043 HOTEL LAW (FACULTY: DR. AMIT SARAN)

Interpretation: The Table depicts scores for all Questions are more than 8.04% in the range of excellent. This reflects that students are satisfied.

Action Taken: No action required, the present quality shall be maintained.



**Course Feedback Report (Question Wise)**Session : **SP 2021**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **Fourth**Subject Code : **HM216**Subject Name : **FOOD AND BEVERAGE SERVICE**Faculty Name : **Amit Saran**Section : **PRACTICAL - IV
: A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (Infrastructure/Working of equipment for lab courses) . ?	0	1	0	0	0	8.00%
2	Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	0	1	0	0	0	8.00%
3	Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?	0	1	0	0	0	8.00%
4	Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?	0	1	0	0	0	8.00%
5	Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?	0	1	0	0	0	8.00%
6	Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?	0	1	0	0	0	8.00%
7	Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?	0	1	0	0	0	8.00%
8	Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?	0	1	0	0	0	8.00%
9	Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	0	1	0	0	0	8.00%
10	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?	0	1	0	0	0	8.00%
Total No Of Student		0	10	0	0	0	8.00%

FOR HM 216 Food and Beverage Practical-IV (Faculty: Dr. ANIT SARKAR)

Interpretation : The Table depicts scores for all questions are more than 8.00% in the range of excellent. This reflects that students are satisfied.

Action Taken : No action required, the present quality shall be maintained.

AS



Course Feedback Report (Question Wise)

Session : MO 2020

Branch : NO BRANCH

Subject Code : HM7035

Faculty Name : Amit Saran

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Seventh

Subject Name : ACCOMMODATION MANAGEMENT

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	0	1	1	0	0	7.00%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	0	1	1	0	0	7.00%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	0	1	1	0	0	7.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	0	1	1	0	0	7.00%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	0	2	0	0	0	8.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	0	1	1	0	0	7.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	0	2	0	0	0	8.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	0	2	0	0	0	8.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	0	1	1	0	0	7.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	0	1	1	0	0	7.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	0	1	1	0	0	7.00%
Total No Of Student		0	14	8	0	0	7.27%

FOR HM 7035 ACCOMMODATION MANAGEMENT (Faculty: Dr. AMIT SARAN)

Interpretation : The false deficits scores for all questions are more than 7.27% in the range of excellent. This reflects that students are satisfied.

Action Taken : NO action required. This reflects that the present quality shall be maintained.

AS

**Course Feedback Report (Question Wise)**Session : **MO 2020**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **Seventh**Subject Code : **HM7033**Subject Name : **FOOD & BEVERAGE SERVICE**Faculty Name : **Amit Saran**Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	8	7	2	2	0	8.21%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	7	8	2	2	0	8.11%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	8	8	3	0	0	8.53%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	5	10	4	0	0	8.11%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	5	9	4	1	0	7.89%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	5	10	3	1	0	8.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	7	9	2	1	0	8.32%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	9	6	4	0	0	8.53%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	4	12	2	1	0	8.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	5	9	3	1	1	7.68%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	4	10	3	1	1	7.58%
Total No Of Student		67	98	32	10	2	8.09%

For HM 7033 Food and Beverage service management
(Faculty : Dr. AMIT Sharma)

Interpretation : The Table defects scores for all questions are more than 8.09% in the range of excellent. This reflects that students are satisfied.

Action Taken : No action required, the present quality shall be maintained.





Birla Institute of Technology

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Third

Subject Code : HM 204

Subject Name : ACCOMMODATION OPERATION - I

Faculty Name : Amit Saran

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	2	17	4	0	1	7.58%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	3	16	4	0	1	7.67%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	2	16	4	1	1	7.42%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	2	15	6	0	1	7.42%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	4	13	6	1	0	7.67%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	2	16	5	0	1	7.50%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	3	16	4	0	1	7.67%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	2	17	4	1	0	7.67%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	3	13	7	1	0	7.50%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	4	14	5	1	0	7.75%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	2	16	5	0	1	7.50%
Total No Of Student		29	169	54	5	7	7.58%

FOR HM 204 ACCOMMODATION OPERATION - I
(Faculty Dr. AMIT SARAN)

Interpretation : the table depicts scores for all questions are more than 7.58% in the range of excellent. this reflects that students are satisfied.

Action Taken : NO action required. The present quality shall be maintained.





Course Feedback Report (Question Wise)

Session : **MO 2020**

Branch : **NO BRANCH**

Subject Code : **HM 201**

Faculty Name : **Nishikant Kumar**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Semester : **Third**

Subject Name : **INTRODUCTION TO TOURISM, TRAVEL AND HOSPITALITY INDUSTRY**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	4	14	5	0	1	7.67%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	3	14	4	3	0	7.42%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	3	14	6	1	0	7.58%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	3	14	5	2	0	7.50%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	4	12	7	1	0	7.58%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	3	13	6	2	0	7.42%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	5	15	3	1	0	8.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	4	13	6	1	0	7.67%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	3	17	3	0	1	7.75%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	4	14	6	0	0	7.83%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	3	14	6	1	0	7.58%
Total No Of Student		39	154	57	12	2	7.64%

Subject: HM 201 Introduction to Tourism, Travel and Hospitality Industry

Interpretation: The table depicts scores for all questions are more than 7.5% which is in the range of excellent and or good. This reflects that most of the students are satisfied.

Action taken: No action required, the present quality shall be maintained.

Nishant



Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Fifth

Subject Code : HM314

Subject Name : FRONT OFFICE MANAGEMENT - II

Faculty Name : Nishikant Kumar

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	4	3	3	1	1	7.33%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	3	5	2	1	1	7.33%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	3	4	2	2	1	7.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	3	4	3	1	1	7.17%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	3	6	1	1	1	7.50%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	3	4	3	1	1	7.17%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	3	6	1	1	1	7.50%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	4	4	1	2	1	7.33%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	3	4	3	1	1	7.17%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	3	6	1	1	1	7.50%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	3	6	1	1	1	7.50%
Total No Of Student		35	52	21	13	11	7.32%

Subject: HM 314 Front Office Management – II

Interpretation: The table depicts scores for all questions are more than 7% which is in the range of excellent and or good. This reflects that most of the students are satisfied.

Action taken: No action required, however the present quality may slightly be improved.

Nisant



Course Feedback Report (Question Wise)

Session : **MO 2020**

Branch : **NO BRANCH**

Subject Code : **HM320**

Faculty Name : **Pranjal Kumar**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Semester : **Fifth**

Subject Name : **FRONT OFFICE MANAGEMENT PRACTICAL**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
13	Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ?	2	0	0	0	0	10.00%
14	Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	2	0	0	0	0	10.00%
15	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	2	0	0	0	0	10.00%
16	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	2	0	0	0	0	10.00%
17	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	2	0	0	0	0	10.00%
18	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	2	0	0	0	0	10.00%
19	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	2	0	0	0	0	10.00%
20	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	2	0	0	0	0	10.00%
21	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	2	0	0	0	0	10.00%
22	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	2	0	0	0	0	10.00%
Total No Of Student		33	0	0	0	0	10.00%

For HM320 Front office Management Practical (PRANTAL KUMAR)

Interpretation:- The table depicts scores for all questions are 10.00% in the range of outstanding or excellent. This reflects students are satisfied.

Action taken:- No action required, the present quality shall be maintained.

Prantal Kumar

**Course Feedback Report (Question Wise)**Session : **MO 2020**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **Fifth**Subject Code : **HM316**Subject Name : **ACCOMMODATION MANAGEMENT - II**Faculty Name : **Pranjal Kumar**Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	1	0	0	0	0	10.00%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	1	0	0	0	0	10.00%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	1	0	0	0	0	10.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	1	0	0	0	0	10.00%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	1	0	0	0	0	10.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	1	0	0	0	0	10.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	1	0	0	0	0	10.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	1	0	0	0	0	10.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	1	0	0	0	0	10.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	1	0	0	0	0	10.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	1	0	0	0	0	10.00%
Total No Of Student		11	0	0	0	0	10.00%

For HM 316 Accommodation Management - II (PRANJAL KUMAR)

Interpretation:- The table depicts scores for all questions are 10.00% in the range of outstanding or excellent. This reflects students are satisfied.

Action taken:- No action required, the present quality shall be maintained.

Pranjal Kumar



Course Feedback Report (Question Wise)

Session : **MO 2020**

Branch : **NO BRANCH**

Subject Code : **HM107**

Faculty Name : **Pranjal Kumar**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Semester : **First**

Subject Name : **FOUNDATION COURSE IN ROOM DIVISION**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	1	0	0	0	0	10.00%
2	Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ?	0	1	0	0	0	8.00%
3	Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	0	1	0	0	0	8.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	1	0	0	0	0	10.00%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	1	0	0	0	0	10.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	0	1	0	0	0	8.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	1	0	0	0	0	10.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	0	1	0	0	0	8.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	0	1	0	0	0	8.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	1	0	0	0	0	10.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	0	1	0	0	0	8.00%
Total No Of Student		5	6	0	0	0	8.91%

For HM 107 Foundation Course in Room Division Practical - I
(PRANJAL KUMAR)

Interpretation :- The table depicts scores for all questions are 8.91% in the range of outstanding or excellent. This reflects students are satisfied.

Action taken :- No action required, the present quality shall be maintained.

Pranjal Kumar



Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Third

Subject Code : HM 205

Subject Name : FRONT OFFICE OPERATION - I

Faculty Name : Pranjal Kumar

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	5	16	2	0	1	8.00%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	5	13	5	0	1	7.75%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	7	12	3	1	1	7.92%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	4	13	6	0	1	7.58%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	4	15	4	0	1	7.75%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	6	14	2	1	1	7.92%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	5	14	4	0	1	7.83%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	8	11	3	1	1	8.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	8	13	2	0	1	8.25%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	7	13	3	0	1	8.08%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	4	16	3	1	0	7.92%
Total No Of Student		63	150	37	4	10	7.91%

FAR HM 205 Front office operation - I (PRANJAL KUMAR)

Interpretation:- The table depicts scores for all questions are 7.91% in the range of outstanding or excellent. This reflects students are satisfied.

Action taken:- No action required, the present quality shall be maintained.

Pranjal Kumar



Course Feedback Report (Question Wise)

Session : **SP 2021**

Branch : **NO BRANCH**

Subject Code : **HM214**

Faculty Name : **Pranjal Kumar**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Semester : **Fourth**

Subject Name : **FRONT OFFICE OPERATION - II**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ?	15	6	3	0	0	9.00%
2	Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	11	10	3	0	0	8.67%
3	Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?	12	8	4	0	0	8.67%
4	Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?	9	11	4	0	0	8.42%
5	Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?	13	7	4	0	0	8.75%
6	Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?	12	8	4	0	0	8.67%
7	Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?	11	9	4	0	0	8.58%
8	Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?	12	7	5	0	0	8.58%
9	Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	12	6	6	0	0	8.50%
10	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?	9	11	4	0	0	8.42%
Total No Of Student		116	83	41	0	0	8.62%

Form HM 214 Front office operation-II (PRANJAL KUMAR)

Interpretation:- The table depicts scores for all questions are 8.62% in the range of outstanding or excellent. This reflects students are satisfied.

Action taken :- No action required, the present quality shall be maintained.

Pranjal Kumar



Course Feedback Report (Question Wise)

Session : **SP 2021**

Branch : **NO BRANCH**

Subject Code : **HM213**

Faculty Name : **Pranjal Kumar**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Semester : **Fourth**

Subject Name : **ACCOMMODATION OPERATION - II**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ?	14	6	4	0	0	8.83%
2	Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	14	8	2	0	0	9.00%
3	Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?	14	7	3	0	0	8.92%
4	Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?	14	6	4	0	0	8.83%
5	Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?	12	8	4	0	0	8.67%
6	Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?	12	6	5	1	0	8.42%
7	Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?	12	8	4	0	0	8.67%
8	Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?	12	7	3	2	0	8.42%
9	Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	11	10	3	0	0	8.67%
10	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?	10	8	6	0	0	8.33%
Total No Of Student		125	74	38	3	0	8.67%

Fast HM 213 Accommodation Operation - II (PRANJAL KUMAR)

Interpretation :- The table depicts scores for all questions are 8.67% in the range of outstanding or excellent. This reflects students are satisfied

Action taken :- No action required, the present quality shall be maintained.

Pranjal Kumar



Course Feedback Report (Question Wise)

Session : MO 2020

Branch : NO BRANCH

Subject Code : HM7037

Faculty Name : Praveen Srivastava

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Semester : Seventh

Subject Name : FRONT OFFICE MANAGEMENT

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	2	2	0	0	0	9.00%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	2	2	0	0	0	9.00%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	2	2	0	0	0	9.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	2	2	0	0	0	9.00%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	2	2	0	0	0	9.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	2	2	0	0	0	9.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	2	2	0	0	0	9.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	2	2	0	0	0	9.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	2	2	0	0	0	9.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	2	2	0	0	0	9.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	2	2	0	0	0	9.00%
Total No Of Student		22	22	0	0	0	9.00%

Praveen

COURSE FEEDBACK INTERPRETATION

Session : MO 2020
Branch : No Branch
Subject Code : HM 7037
Faculty Name : Praveen Srivastava

Degree : BHMCT
Semester : Seventh
Subject Name : Front Office Management
Section : A

Interpretation:

All the questions have been provided a score of 9. Hence, it can be interpreted that student's overall satisfaction is between Excellent (8) and Outstanding (10).

Action Taken:

Since all the scores were above the score of excellent (8), no action is required.





Course Feedback Report (Question Wise)

Session : **MO 2020**

Branch : **NO BRANCH**

Subject Code : **HM308**

Faculty Name : **Praveen Srivastava**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Semester : **Fifth**

Subject Name : **CRM IN HOSPITALITY INDUSTRY**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	17	6	2	0	0	9.20%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	17	6	2	0	0	9.20%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	15	7	2	1	0	8.88%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	15	8	2	0	0	9.04%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	14	8	3	0	0	8.88%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	16	7	1	1	0	9.04%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	16	6	3	0	0	9.04%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	14	8	3	0	0	8.88%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	14	8	3	0	0	8.88%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	16	5	4	0	0	8.96%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	13	9	3	0	0	8.80%
Total No Of Student		167	78	28	2	0	8.98%

COURSE FEEDBACK INTERPRETATION

Session : MO 2020
Branch : No Branch
Subject Code : HM 308
Faculty Name : Praveen Srivastava

Degree : BHMCT
Semester : Fifth
Subject Name : CRM in Hospitality Industry
Section : A

Interpretation:

All the questions have been provided a score of 8 or above. Hence, it can be interpreted that student's overall satisfaction is between Excellent (8) and Outstanding (10).

Action Taken:

Since all the scores were above the score of excellent (8), no action is required.





Course Feedback Report (Question Wise)

Session : **MO 2020**

Branch : **NO BRANCH**

Subject Code : **HM313**

Faculty Name : **Praveen Srivastava**

Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**

Semester : **Fifth**

Subject Name : **FRONT OFFICE MANAGEMENT - I**

Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	10	2	0	0	0	9.67%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	8	3	1	0	0	9.17%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	9	3	0	0	0	9.50%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	7	4	1	0	0	9.00%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	9	2	1	0	0	9.33%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	9	2	1	0	0	9.33%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	9	3	0	0	0	9.50%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	8	3	1	0	0	9.17%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	9	3	0	0	0	9.50%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	7	4	1	0	0	9.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	9	3	0	0	0	9.50%
Total No Of Student		94	32	6	0	0	9.33%

Inarey

COURSE FEEDBACK INTERPRETATION

Session : MO 2020
Branch : No Branch
Subject Code : HM 313
Faculty Name : Praveen Srivastava

Degree : BHMCT
Semester : Fifth
Subject Name : Front Office Management – I
Section : A

Interpretation:

All the questions have been provided a score of 9 or above. Hence, it can be interpreted that student's overall satisfaction is between Excellent (8) and Outstanding (10).

Action Taken:

Since all the scores were above the score of excellent (8), no action is required.





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Course Feedback Report (Question Wise)

Session : SP 2021

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Fourth

Subject Code : HM210

Subject Name : BASIC ACCOUNTING

Faculty Name : Rajeshwari Chatterjee

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ?	12	8	3	1	0	8.58%
2	Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	12	7	4	1	0	8.50%
3	Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?	11	8	4	1	0	8.42%
4	Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?	10	7	6	1	0	8.17%
5	Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?	8	8	6	2	0	7.83%
6	Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?	9	9	4	2	0	8.08%
7	Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?	11	7	4	2	0	8.25%
8	Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?	9	9	5	1	0	8.17%
9	Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	7	11	4	2	0	7.92%
10	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?	6	11	6	1	0	7.83%
Total No Of Student		95	85	46	14	0	8.17%

Rc

SP 2021

HM210 Basic Accounting

Interpretation: The Table depicts scores for almost all questions are more than 8% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

R. Challegier



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Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Fifth

Subject Code : HM306

Subject Name : DIET THERAPY

Faculty Name : Rajeshwari Chatterjee

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	10	9	3	3	0	8.08%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	9	10	5	1	0	8.16%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	11	8	5	1	0	8.32%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	9	11	4	1	0	8.24%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	7	12	5	1	0	8.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	8	11	5	0	1	8.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	9	11	5	0	0	8.32%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	11	7	7	0	0	8.32%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	7	12	3	3	0	7.84%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	8	11	4	2	0	8.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). •CO1•CO2•CO3•CO4•CO5 ?	9	11	5	0	0	8.32%
Total No Of Student		98	113	51	12	1	8.15%

Rc

HM306 Diet Therapy

Interpretation: The Table depicts scores for majority of the questions are more than 8% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

R. Chatterjee



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Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : First

Subject Code : HM101

Subject Name : FOOD SCIENCE AND NUTRITION

Faculty Name : Rajeshwari Chatterjee

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	9	5	0	0	0	9.29%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	10	2	2	0	0	9.14%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	10	3	1	0	0	9.29%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	8	5	0	1	0	8.86%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	9	3	2	0	0	9.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	8	4	1	0	1	8.57%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	11	1	0	2	0	9.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	11	2	1	0	0	9.43%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	10	3	1	0	0	9.29%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	9	4	1	0	0	9.14%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	9	3	0	2	0	8.71%
Total No Of Student		104	35	9	5	1	9.06%

RC

HM101 Food Science and Nutrition (Faculty: Dr. Rajeshwari Chatterjee)

Interpretation: The Table depicts scores for all questions are more than 8.57% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

R Chatterjee

**Course Feedback Report (Question Wise)**Session : **MO 2020**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **Seventh**Subject Code : **HM7213**Subject Name : **HOSPITALITY MARKETING**Faculty Name : **Rajeshwari Chatterjee**Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	8	17	4	0	1	8.07%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	9	16	4	0	1	8.13%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	12	13	3	1	1	8.27%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	11	14	3	1	1	8.20%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	10	13	5	1	1	8.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	9	17	3	0	1	8.20%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	10	14	5	0	1	8.13%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	11	15	3	0	1	8.33%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	8	19	1	1	1	8.13%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	11	14	4	0	1	8.27%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	9	15	4	1	1	8.00%
Total No Of Student		108	167	39	5	11	8.16%

RC

MO2020

HM7213 Hospitality Marketing

Interpretation: The Table depicts scores for all questions are more than 8.07% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

R Chalveyi



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Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Fifth

Subject Code : HM317

Subject Name : PERSONALITY DEVELOPMENT LAB

Faculty Name : Rajeshwari Chatterjee

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
13	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	4	1	2	0	0	8.57%
14	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	2	4	1	0	0	8.29%
15	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	3	2	2	0	0	8.29%
16	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	2	3	2	0	0	8.00%
17	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	0	1	0	0	0	8.00%
18	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	0	1	0	0	0	8.00%
19	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	0	1	0	0	0	8.00%
20	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	0	1	0	0	0	8.00%
21	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	0	1	0	0	0	8.00%
22	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	0	1	0	0	0	8.00%
Total No Of Student		32	35	21	0	0	7.91%

Rc



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Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Fifth

Subject Code : HM317

Subject Name : PERSONALITY DEVELOPMENT LAB

Faculty Name : Rajeshwari Chatterjee

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	3	3	1	0	0	8.57%
2	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	0	1	0	0	0	8.00%
3	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	0	0	1	0	0	6.00%
4	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	0	0	1	0	0	6.00%
5	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	0	0	1	0	0	6.00%
6	Course Content - Availability of study materials and course coverage (Infrastructure/Working of equipment for lab courses) ?	3	3	1	0	0	8.57%
7	Course Content - Content (breadth and depth), relevance and utility of the course ?	0	1	0	0	0	8.00%
8	Teacher or Course Instructor - Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	3	2	2	0	0	8.29%
9	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	3	2	2	0	0	8.29%
10	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	3	2	2	0	0	8.29%
11	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	2	3	2	0	0	8.00%
12	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	4	2	1	0	0	8.86%

HM317 Personality Development Lab

Interpretation: The Table depicts scores for majority of the questions are more than 8% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

R. Challeyia



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Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Seventh

Subject Code : HM7050

Subject Name : PROJECT - I: CORE SUBJECT

Faculty Name : Rajeshwari Chatterjee

Section : A (FP/F&BS/HK/FO) RELATED

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	15	13	1	1	0	8.80%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	13	14	2	1	0	8.60%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	14	11	3	2	0	8.47%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	14	11	4	1	0	8.53%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	11	11	6	2	0	8.07%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	11	11	6	2	0	8.07%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	11	12	6	1	0	8.20%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	12	12	5	1	0	8.33%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	13	11	5	1	0	8.40%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	11	13	5	1	0	8.27%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	13	11	5	1	0	8.40%
Total No Of Student		138	130	48	14	0	8.38%

RL

MO 2020

HM7050 Project - I: Core Subject (FP/F&BS/HK/FO)

Interpretation: The Table depicts scores for all questions are more than 8.07% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

R Chalkey



Birla Institute of Technology

Ranchi, Jharkhand 835215

Course Feedback Report (Question Wise)

Session : MO 2020

Degree : BACHELOR OF HOTEL MANAGEMENT ANI

Branch : NO BRANCH

Semester : Seventh

Subject Code : HM7211

Subject Name : RESEARCH PROJECT DESIGN AND
METHODOLOGY

Faculty Name : Rajeshwari Chatterjee

Section : A

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	10	17	2	0	1	8.33%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	10	15	4	1*	0	8.27%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	11	15	3	0	1	8.33%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	11	14	4	0	1	8.27%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	10	13	6	0	1	8.07%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	12	12	5	1	0	8.33%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	10	13	6	0	1	8.07%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	10	14	5	0	1	8.13%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	10	14	4	1	1	8.07%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	8	16	5	0	1	8.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	10	12	6	1	1	7.93%
Total No Of Student		112	155	50	4	9	8.16%

rc

HM7211 Research Project Design & Methodology

Interpretation: The Table depicts scores for all questions are more than 8% in the range of outstanding or excellent. This reflects that student are satisfied.

Action Taken: No action required; the present quality shall be maintained.

R Challegie

**Course Feedback Report (Question Wise)**Session : **MO 2020**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **First**Subject Code : **HM103**Subject Name : **FOOD AND BEVERAGE SERVICE - I**Faculty Name : **Sanjeev Kr. Srivastava**Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	12	1	1	0	0	9.57%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	13	0	1	0	0	9.71%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	12	1	0	1	0	9.43%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	12	1	1	0	0	9.57%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	10	3	1	0	0	9.29%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	11	2	0	0	1	9.14%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	9	3	2	0	0	9.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	10	3	0	1	0	9.14%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	11	2	1	0	0	9.43%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	11	2	0	1	0	9.29%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	11	2	1	0	0	9.43%
Total No Of Student		122	20	8	3	1	9.36%

Students are completely satisfied. No action required, the present quality shall be maintained.

S. K. Hirakawa
1.12.21

**Course Feedback Report (Question Wise)**Session : **MO 2020**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **Fifth**Subject Code : **HM307**Subject Name : **HOTEL MARKETING**Faculty Name : **Sanjeev Kr. Srivastava**Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	13	10	2	0	0	8.88%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	9	14	1	1	0	8.48%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	14	8	2	1	0	8.80%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	10	12	2	1	0	8.48%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	11	12	1	1	0	8.64%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	10	9	5	1	0	8.24%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	10	12	2	1	0	8.48%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	10	11	3	1	0	8.40%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	12	10	1	2	0	8.56%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	11	10	3	1	0	8.48%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	11	11	1	2	0	8.48%
Total No Of Student		121	119	23	12	0	8.54%

Students are satisfied, but ^{still} a few actions may be taken regarding interaction and to create excitement in the student to improve the overall satisfaction level.

S. Krishmatara

1.12.21

**Course Feedback Report (Question Wise)**Session : **MO 2020**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **Fifth**Subject Code : **HM315**Subject Name : **ACCOMMODATION MANAGEMENT - I**Faculty Name : **Sanjeev Kr. Srivastava**Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content - Content (breadth and depth), relevance and utility of the course ?	1	0	0	0	0	10.00%
2	Course Content - Availability of study materials and course coverage (w.r.t. syllabus and lecture plan) ?	1	0	0	0	0	10.00%
3	Teacher or Course Instructor - Temperament, behavior, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	1	0	0	0	0	10.00%
4	Teacher or Course Instructor - Available and approachability of the teacher and quality of slides, lecture materials or board work ?	1	0	0	0	0	10.00%
5	Delivery of lecture and Instructions - Pace, clarity, continuity of lectures and contents and ease to follow ?	1	0	0	0	0	10.00%
6	Delivery of lecture and Instructions - Interaction with students during or outside the classes or laboratory ?	1	0	0	0	0	10.00%
7	Evaluation and Assessment Process - Assessment and grading (fairness, objectivity, transparency) ?	1	0	0	0	0	10.00%
8	Evaluation and Assessment Process - Question Paper, term paper, assignment (quality and regularity) ?	1	0	0	0	0	10.00%
9	Overall Benefit to the students - Interest and excitement created among the students about the subject domain ?	1	0	0	0	0	10.00%
10	Overall Benefit to the students - Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	1	0	0	0	0	10.00%
11	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes).•CO1•CO2•CO3•CO4•CO5 ?	1	0	0	0	0	10.00%
Total No Of Student		11	0	0	0	0	10.00%

Students are Completely satisfied.

No action required, the present quality shall be maintained.

S K-hanavara
1-12-21

**Course Feedback Report (Question Wise)**Session : **SP 2021**Degree : **BACHELOR OF HOTEL MANAGEMENT ANI**Branch : **NO BRANCH**Semester : **Eighth**Subject Code : **HM8031**Subject Name : **FAST FOOD CHAIN MANAGEMENT**Faculty Name : **Sanjeev Kr. Srivastava**Section : **A**

Sr. No.	Questions	Out(10)	Exc(8)	Good(6)	Fair(4)	Poor(2)	Score
1	Course Content : Content (breadth and depth), relevance, utility of the course, availability of study materials, course coverage (w.r.t. syllabus and lecture plan) ?	1	2	0	0	0	8.67%
2	Teacher or Course Instructor : (a) Temperament, behaviour, mannerism, fairness of the teacher (in dealing with the students, questions, difficulties) ?	0	3	0	0	0	8.00%
3	Teacher or Course Instructor : (b) Available and approachability of the teacher and quality of slides, lecture materials or board work ?	0	3	0	0	0	8.00%
4	Delivery of lecture and Instructions : (a) Pace, clarity, continuity of lectures and contents and ease to follow ?	1	2	0	0	0	8.67%
5	Delivery of lecture and Instructions : (b) Interaction with students during or outside the classes or laboratory ?	1	2	0	0	0	8.67%
6	Evaluation and Assessment Process : (a) Assessment and grading (fairness, objectivity, transparency) ?	1	2	0	0	0	8.67%
7	Evaluation and Assessment Process : (b) Question Paper, term paper, assignment (quality and regularity) ?	1	2	0	0	0	8.67%
8	Overall Benefit to the students : (a) Interest and excitement created among the students about the subject domain ?	1	2	0	0	0	8.67%
9	Overall Benefit to the students : (b) Level of learning, confidence and competence gained by the students (satisfaction of teaching-learning process and course outcome) ?	1	2	0	0	0	8.67%
10	Course Outcomes (CO's) (Did the teaching and learning process meet the following outcomes). CO1, CO2, CO3, CO4, CO5 ?	1	2	0	0	0	8.67%
Total No Of Student		8	22	0	0	0	8.53%

Students seems to be satisfied. ^{still,} Actions may
be taken to improve temperament, and behavior while
dealing with the students, Else the students are
satisfied.

S. K. Mahanta
1-12-21