**Birla Institute of Technology, Patna Campus**

**Guest House Feedback Form**

We value your feedback to improve our services. Kindly take a few moments to fill out this form. Your suggestions are important to us.

**Guest Details:**
Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Purpose of Visit (Guest/Faculty/Student/Others): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Room Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Duration of Stay: From \_\_\_\_\_\_\_\_\_\_\_\_\_\_ To \_\_\_\_\_\_\_\_\_\_\_\_\_\_
Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Feedback Section**

**Rate on the scale of 1 to 5, where 1 is poor and 5 is excellent**

1. **Booking Process:**
	* Ease of Booking: …………………
	* Timeliness of Confirmation: …………………
2. **Room and Amenities:**
	* Cleanliness of Room: …………………
	* Comfort of Bed and Furniture: …………………
	* Availability of Basic Amenities: …………………
3. **Facilities and Services:**
	* Internet/Wi-Fi Connectivity: …………………
	* Housekeeping Services: …………………
	* Laundry Services (if used): …………………
	* Response to Requests/Complaints: …………………
4. **Food and Dining:**
	* Quality of Food: …………………
	* Menu Variety: …………………
	* Cleanliness of Dining Area: …………………
5. **General Feedback:**
	* Overall Experience: …………………

**Comments/Suggestions**
Please share any additional comments or suggestions for improvement:

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Thank you for your time and feedback.