**Birla Institute of Technology, Patna Campus**

**Guest House Feedback Form**

We value your feedback to improve our services. Kindly take a few moments to fill out this form. Your suggestions are important to us.

**Guest Details:**  
Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
Purpose of Visit (Guest/Faculty/Student/Others): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
Room Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
Duration of Stay: From \_\_\_\_\_\_\_\_\_\_\_\_\_\_ To \_\_\_\_\_\_\_\_\_\_\_\_\_\_  
Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Feedback Section**

**Rate on the scale of 1 to 5, where 1 is poor and 5 is excellent**

1. **Booking Process:**
   * Ease of Booking: …………………
   * Timeliness of Confirmation: …………………
2. **Room and Amenities:**
   * Cleanliness of Room: …………………
   * Comfort of Bed and Furniture: …………………
   * Availability of Basic Amenities: …………………
3. **Facilities and Services:**
   * Internet/Wi-Fi Connectivity: …………………
   * Housekeeping Services: …………………
   * Laundry Services (if used): …………………
   * Response to Requests/Complaints: …………………
4. **Food and Dining:**
   * Quality of Food: …………………
   * Menu Variety: …………………
   * Cleanliness of Dining Area: …………………
5. **General Feedback:**
   * Overall Experience: …………………

**Comments/Suggestions**  
Please share any additional comments or suggestions for improvement:

……………………………………………………………………………………………………………………………………………………………………………………………………

Thank you for your time and feedback.