

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)**

**CLASS: BBA/IMBA
BRANCH: BBA/IMBA**

**SEMESTER : II
SESSION : SP/2025**

SUBJECT: MN116 ORGANISATIONALSAL BEHAVIOUR

TIME: 3 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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		CO	BL
Q.1(a)	What do you mean by Organizational Behavior?	[5] 1	2
Q.1(b)	Explain the different perspectives of Organization in India and elsewhere?	[5] 1	1,4
Q.2(a)	Define Perception. Discuss the different factors that affects our Perception in understanding behavior?	[5] 2	2,4
Q.2(b)	What are the determinants of our Personality?	[5] 2	2
Q.3(a)	Critically evaluate the Taylor's Scientific theory of management?	[5] 3	4
Q.3(b)	Explain the concept of Motivation and its importance in a business context?	[5] 3	4
Q.4(a)	Explain in details the significance and essence of leadership?	[5] 4	2
Q.4(b)	Differentiate between System approach and contingency Approach?	[5] 4	4
Q.5(a)	Explain the different sources of conflict in the organization?	[5] 5	2
Q.5(b)	What are the styles of managing conflict? Discuss in brief	[5] 5	3

:05/05/2025:E