

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)**

**CLASS: BBA/IMBA/BCA
BRANCH: BBA/IMBA/BCA**

**SEMESTER : II
SESSION : SP/2025**

SUBJECT: MN112 EMOTIONAL INTELLIGENCE

TIME: 3 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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Q.1(a)	“Emotional Intelligence (EI) is the ability to manage both your own emotions and understand the emotions of people around you”. Explain the statement in details.	[5] 1	1
Q.1(b)	What do mean by Emotional intelligence competencies? Explain in details.	[5] 1,2	1
Q.2(a)	“Emotions are conscious mental reactions (such as anger or fear) subjectively experienced as strong feelings usually directed toward a specific object and typically accompanied by physiological and behavioral changes in the body”. Do you agree? Why or why not? Explain in details	[5] 2	2
Q.2(b)	What are the various applications of EI models? Explain	[5] 2,3	2
Q.3(a)	What are the various levels of emotional awareness? Explain	[5] 3	3
Q.3(b)	Write a short note on “Perceiving emotions accurately in others”	[5] 3,4	3
Q.4(a)	What do you uderstand by “key strengths”? Why are key strength important for a person to know? Explain in details	[5] 3,4	4
Q.4(b)	What are the various strategies to improve EI? Explain.	[5] 4	4
Q.5(a)	Explain the various ways to improve your self awareness? Explain in details.	[5] 4,5	5
Q.5(b)	Write a short note on (1) Work environment (2) Team Building	[5] 5	5

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