## BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI (END SEMESTER EXAMINATION)

CLASS: BBA SEMESTER: II SESSION: SP/2024

SUBJECT: MN116 ORGANIZATIONAL BEHAVIOUR

TIME: 3 Hours FULL MARKS: 50

## **INSTRUCTIONS:**

- 1. The question paper contains 5 questions each of 10 marks and total 50 marks.
- 2. Attempt all questions.
- 3. The missing data, if any, may be assumed suitably.
- 4. Before attempting the question paper, be sure that you have got the correct question paper.
- 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.

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Q.1(a) Q.1(b)		[5] [5]	1 1	<b>BL</b> 2 1
Q.2(a) Q.2(b)		[5] [5]	2 2	2 2
Q.3(a) Q.3(b)	· · · ·	[5] [5]	3	2 2
Q.4(a) Q.4(b)	· ·	[5] [5]	4 4	4 2
Q.5(a) Q.5(b)	Explain the different types of Intra Individual conflicts. What are the various guidelines for effective communication?	[5] [5]	5 5	2 4

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