

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)**

**CLASS: MCA
BRANCH: MCA**

**SEMESTER : II
SESSION : SP/2023**

SUBJECT: MT114 FUNDAMENTAL OF MANAGEMENT & ORGANIZATIONAL BEHAVIOUR

**TIME: 3
Hours**

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
-

| | | CO | BL |
|--------|---|------------|----|
| Q.1(a) | Discuss the concept of Management? What function and duties are associated with the top and middle management in a modern industrial unit. | [5] CO1 | 1 |
| Q.1(b) | Explain the different types of the managerial roles and explain each role in the context of a business enterprise. | [5] CO1 &2 | 2 |
| Q.2(a) | Explain the essential characteristics of the Henri Fayol principles of management. | [5] CO2 | 2 |
| Q.2(b) | Discuss the role of planning in a modern business organization. Enumerate the steps involved in planning process. | [5] CO2 &3 | 1 |
| Q.3(a) | Explain the concept of Staffing and also discuss the different recruitment & selection process followed by the industrial organization with which you are familiar. | [5] CO3 | 2 |
| Q.3(b) | Discuss the methods of training which are used for training the operative employees. | [5] CO3 | 1 |
| Q.4(a) | Discuss in details the various channel of communication which are generally used in modern business enterprises. | [5] CO4 | 1 |
| Q.4(b) | Explain the Barriers and Breakdowns in Communication process. | [5] CO4&5 | 2 |
| Q.5(a) | Critically examine the different approaches to the study of the leadership behavior. Is there one best style of leadership. Explain. | [5] CO5 | 3 |
| Q.5(b) | Analyze the various techniques of control of overall performance of an industrial enterprises. | [5] CO4 &5 | 4 |

:28/04/2023:E