

BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)

CLASS: BHMCT
BRANCH: BHMCT

SEMESTER : VI
SESSION : SP/2023

SUBJECT: HM316 ACCOMMODATION MANAGEMENT
TIME: 3 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
-

		CO	BL
Q.1(a)	Discuss about Integrated Pest Management.	[5] 1	1
Q.1(b)	Write about different types of pests and their method of control.	[5] 1	6
Q.2(a)	Assess the benefits of Ecotel Hotels.	[5] 2	4
Q.2(b)	Discuss the ways housekeeping can contribute to make hotel ecofriendly.	[5] 2	2
Q.3(a)	Evaluate the principles of ergonomics.	[5] 3	3
Q.3(b)	Analyze the risk factors in housekeeping from an ergonomics perspective.	[5] 3	4
Q.4(a)	Discuss the three 'E' of Safety.	[5] 4	1
Q.4(b)	Examine the basic guidelines for preventing accidents.	[5] 4	3
Q.5(a)	Discuss the procedure for dealing death of a guest in a hotel.	[5] 5	1
Q.5(b)	Explain various ways to reduce guest theft.	[5] 5	2

::::::02/05/2023::::::M