

BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)

BRANCH: MBA
CLASS: MBA

SEMESTER : IV
SESSION : SP/22

SUBJECT: ORGANIZATIONAL CHANGE AND DEVELOPMENT (MT 526)

TIME: 2 HRS

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions as (a) and (b) each of 5 marks and total 50 marks.
2. Attempt all questions.
3. The missing data, if any, may be assumed suitably.
4. Before attempting the question paper, be sure that you have got the correct question paper.
5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.

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- Q.1. (a) Describe the concept Change Management. [5]
(b) Explain the various forces for change. [5]
- Q.2. (a) Discuss the concept Survey Feedback. [5]
(b) Write an explanatory note on Role Negotiation Technique. [5]
- Q.3. (a) Describe what a diagnostic model is. [5]
(b) Why there is a need to use diagnostic model? Discuss. [5]
- Q.4. (a) Explain in brief the five-stages model of group development. [5]
(b) Discuss the significance of teams as building blocks of the organization. [5]
- Q.5. (a) Discuss the concept Power and Politics in an organization. [5]
(b) Why culture is so important for an organization? Discuss. [5]

****30.04.2022 E****