

BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI  
(END SEMESTER EXAMINATION)

CLASS: HMCT  
BRANCH: BHMCT

SEMESTER: VIII  
SESSION: SP/19

SUBJECT: HM8216 ORGANISATIONAL BEHAVIOUR

TIME: 3 Hours

FULL MARKS: 60

**INSTRUCTIONS:**

1. The question paper contains 7 questions each of 12 marks and total 84 marks.
  2. Candidates may attempt any 5 questions maximum of 60 marks.
  3. The missing data, if any, may be assumed suitably.
  4. Before attempting the question paper, be sure that you have got the correct question paper.
  5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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- Q.1(a) Define organizational behavior. [2]  
Q.1(b) Explain the challenges faced in the organization. [4]  
Q.1(c) Describe the relevance of organizational behavior. [6]
- Q.2(a) Explain perception. [2]  
Q.2(b) How attitude leads to job satisfaction? [4]  
Q.2(c) Describe personality model. [6]
- Q.3(a) Define motivation. [2]  
Q.3(b) Describe importance of motivation. [4]  
Q.3(c) Describe Vroom's expectancy theory. [6]
- Q.4(a) Explain group tasks. [2]  
Q.4(b) Describe the features of group dynamics. [4]  
Q.4(c) Explain group decision making techniques. [6]
- Q.5(a) State the features of interpersonal communication. [2]  
Q.5(b) Enumerate nature of leadership. [4]  
Q.5(c) Describe contingency model of leadership. [6]
- Q.6(a) Define organizational conflict [2]  
Q.6(b) Describe conflict resolution techniques. [4]  
Q.6(c) Explain conflict process. [6]
- Q.7(a) Define organizational culture. [2]  
Q.7(b) Describe different types of culture. [4]  
Q.7(c) Describe the characteristics of organizational culture. [6]

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