

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI  
(MID SEMESTER EXAMINATION)**

**CLASS: BHMCT  
BRANCH: HMCT**

**SEMESTER: IV  
SESSION : SP/2019**

**SUBJECT : HM4025 ACCOMMODATION OPERATION-III**

**TIME: 1.5 HOURS**

**FULL MARKS: 25**

**INSTRUCTIONS:**

1. The total marks of the questions are 30.
  2. Candidates may attempt for all 30 marks.
  3. In those cases where the marks obtained exceed 25 marks, the excess will be ignored.
  4. Before attempting the question paper, be sure that you have got the correct question paper.
  5. The missing data, if any, may be assumed suitably.
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|----|---|-----|
| Q1 | (a) Differentiate between Centralized and Decentralized linen room.           | [2] |
|    | (b) Describe the activities of a linen room.                                  | [3] |
| Q2 | (a) How the Discard linen are used in Hotels?                                 | [2] |
|    | (b) Explain the linen exchange procedure.                                     | [3] |
| Q3 | (a) Define Uniform.   | [2] |
|    | (b) Explain the advantages of Uniforms.                                       | [3] |
| Q4 | (a) What is the procedure of issuing uniform to new employees?                | [2] |
|    | (b) Discuss the points to be considered for selection and design of uniforms. | [3] |
| Q5 | (a) Define Laundry.   | [2] |
|    | (b) Write the merits of In-house laundry.                                     | [3] |
| Q6 | (a) What is the use of Hydro-extractor?                                       | [2] |
|    | (b) What are Pre-washing activities?  | [3] |

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