

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)**

**CLASS: BBA
BRANCH: BBA**

**SEMESTER :V
SESSION : MO/2025**

SUBJECT: MN425 INDUSTRIAL RELATIONS

TIME: 3 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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		CO	BL
Q.1(a)	“Industrial relations are crucial for maintaining a harmonious and productive working environment.” In the light of the given statement, discuss the objectives of industrial relations.	[5] 1	2,3
Q.1(b)	Write a note on: Sociological Approach to industrial relations.	[5] 1	2
Q.2(a)	Discuss the roles and challenges of managerial trade unionism.	[5] 2	3
Q.2(b)	“Trade unions in India face a complex array of challenges that can impact their effectiveness and influence.” In the light of the given statement, analyze the problems faced by trade unions in India.	[5] 2	4
Q.3(a)	“Collective bargaining involves a series of structured steps that help both parties—employers and workers—reach a mutually acceptable agreement on terms of employment.” In the context of the given statement, explore the process of collective bargaining.	[5] 3	4
Q.3(b)	Briefly explain the essential conditions for success of collective bargaining.	[5] 3	3
Q.4(a)	Write a note on: Pre-requisite for workers’ participation in management.	[5] 4	3
Q.4(b)	Explain the forms of workers’ participation adopted by organizations in India.	[5] 4	3
Q.5(a)	Write a note on: Work-place counselling.	[5] 5	3
Q.5(b)	Identify the forms and causes of grievance in industrial relations.	[5] 5	4

:::28/11/2025:::M