

BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(MID SEMESTER EXAMINATION)

CLASS: BCA
BRANCH: BCA

SEMESTER : 1st
SESSION : MO/2025

SUBJECT: MN25112 EMOTIONAL INTELLIGENCE

TIME: 02 HOURS

FULL MARKS: 25

INSTRUCTIONS:

1. The question paper contains 5 questions each of 5 marks and total 25 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Tables/Data handbook/Graph paper etc., if applicable, will be supplied to the candidates
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Q.1(a)	Distinguish between emotions and feelings.	[2]	1 1
Q.1(b)	List the key elements of Emotional Intelligence (EI).	[3]	1 1
Q.2(a)	Identify the different techniques you can use to improve your level of self-awareness.	[2]	1 2
Q.2(b)	Outline the historical development of EI as a field of study.	[3]	1 1
Q.3(a)	Discuss the trait-based model of EI.	[2]	2 2
Q.3(b)	Provide a detailed explanation of the ability model of EI.	[3]	2 2
Q.4(a)	List the different applications of the ability-based model of EI.	[2]	2 3
Q.4(b)	Identify the various domains in which the mixed model of EI can be applied.	[3]	2 3
Q.5(a)	How do you respond when faced with high-pressure or stressful conditions?	[2]	3 3
Q.5(b)	You are a project manager at a tech company, overseeing a team working under a strict deadline. As the pressure increases, team members start to lose their composure – there are communication breakdowns, conflicts, and finger-pointing over delays. In such a situation, how would you handle it as the project manager?	[3]	3 3

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