

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(MID SEMESTER EXAMINATION)**

**CLASS: HMCT
BRANCH: BHM**

**SEMESTER : I
SESSION : MO/2025**

SUBJECT: BH25103 ROOM DIVISION FOUNDATION-I

TIME: 02 Hours

FULL MARKS: 25

INSTRUCTIONS:

1. The question paper contains 5 questions each of 5 marks and total 25 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Tables/Data handbook/Graph paper etc., if applicable, will be supplied to the candidates
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		CO	BL
Q.1(a)	Explain the concept of Room Division.	[2] 1	2
Q.1(b)	Explain the functions of Front office department in a hotel?	[3] 1	2
Q.2(a)	Define Hospitality?	[2] 1	1
Q.2(b)	Explain the functions of housekeeping department in a hotel?	[3] 1	2
Q.3(a)	Classify hotels on the basis of Ownership?	[2] 1	1
Q.3(b)	Describe in brief the role of Housekeeping Control desk?	[3] 2	2
Q.4(a)	List out three qualities which you feel are extremely essential for housekeeping staff?	[2] 2	1
Q.4(b)	Describe in brief the role of Reservation section in Front office department?	[3] 2	2
Q.5(a)	Explain the function of Reception in Front office?	[2] 2	2
Q.5(b)	List out the duties and responsibilities of Front office Manager?	[3] 2	1

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