

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)**

**CLASS: MBA
BRANCH: MBA**

**SEMESTER : I
SESSION : MO/2024**

SUBJECT: MT403R1 ORGANIZATIONAL BEHAVIOUR

TIME: 3 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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		CO	BL
Q.1	“The study of organizational behavior is primarily concerned with the psychosocial, interpersonal, and behavioral dynamics in organizations”. Justify the statement.	[10] 1	5
Q.2	Compare and contrast Maslow’s Need Hierarchy theory with Herzberg’s two factor theory. According to you, which of the two is more universally applicable? Comment.	[10] 2	5
Q.3	Differentiate between formal and informal groups with point of difference. According to you, which group do you prefer and why? Demonstrate.	[10] 3	5
Q.4	“Communication is considered to be the most important and most effective ingredient of the management process”. Give reasons and examples to support your belief.	[10] 4	5
Q.5	Bring out the concept of ‘Stress’. What are the organizational stress management strategies practiced by modern day companies? Discuss.	[10] 5	5

:21/11/2024:E