

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)**

**CLASS: BBA
BRANCH: BBA**

**SEMESTER : V
SESSION : MO/2024**

SUBJECT: MT322 INDUSTRIAL RELATIONS

TIME: 3 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
2. Attempt all questions.
3. The missing data, if any, may be assumed suitably.
4. Before attempting the question paper, be sure that you have got the correct question paper.
5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.

		CO	BL
Q.1(a)	Explain the characteristics of Indian industrial relation system.	[5]	1 3
Q.1(b)	Discuss the Marxist approach to industrial relation theory.	[5]	1 2
Q.2(a)	“Trade unions in India have unique characteristics”. Justify the statement.	[5]	2 5
Q.2(b)	Explain the characteristics of trade union in India.	[5]	2 3
Q.3(a)	“Collective bargaining is a critical process in labour relations”. statement in the context of process of collective bargaining.	Justify this	[5] 3 5
Q.3(b)	“The success of collective bargaining hinges on several key conditions”. statement in the context of different conditions required for the success of collective bargaining.	Justify this	[5] 3 5
Q.4(a)	Write a note on: Workers’ participation in management in India.	[5]	4 2
Q.4(b)	“Workers’ participation is possible at all levels of management”. Justify.	[5]	4 5
Q.5(a)	Explain the needs and types of counseling at workplace.	[5]	5 4
Q.5(b)	“The Code of Discipline adopted in the 6 th session of the Indian Labour Conference has proposed a model grievance handling procedure.” Briefly explain the procedure proposed in the conference.	[5]	5 4

:::::::27/11/2024:::::::E