

BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(MID SEMESTER EXAMINATION MO/2024)

CLASS: BCA
BRANCH: BCA

SEMESTER : I
SESSION : MO/2024

SUBJECT: MN112 EMOTIONAL INTELLIGENCE

TIME: 02 Hours

FULL MARKS: 25

INSTRUCTIONS:

1. The question paper contains 5 questions each of 5 marks and total 25 marks.
2. Attempt all questions.
3. The missing data, if any, may be assumed suitably.
4. Tables/Data handbook/Graph paper etc., if applicable, will be supplied to the candidates

		CO	BL
Q.1(a)	What is an Emotional Intelligence?	[2] 1	1
Q.1(b)	Briefly describe the historical development of Emotional Intelligence.	[3] 1,2	1,2
Q.2(a)	With an example, describe importance of EI in relationship management.	[2] 1,2	1,2
Q.2(b)	What are the Goleman's Personal Emotional Intelligence competencies?	[3] 1,2	1,2
Q.3(a)	What are the benefits and applications of Emotional Education?	[2] 1,2	,2
Q.3(b)	Describe the key concept of Trait theory of Emotional Intelligence	[3] 1,2	1,2
Q.4(a)	What is the purpose of applying theories in a concept?	[2] 1,2	1,2
Q.4(b)	Make a comparison among the ability theory, trait theory and mixed theory of emotional intelligence.	[3] 1,2	1,2
Q.5(a)	Write the difference between Stress and Frustration.	[2] 1,2	1,2
Q.5(b)	Briefly describe the levels of emotional awareness.	[3] 1,2	1,2

:22/10/2024:E