

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)**

**CLASS: BHMCT
BRANCH: HMCT**

**SEMESTER : 1ST
SESSION : MO/2024**

SUBJECT: HM24104 FOUNDATION COURSE IN ROOM DIVISION-I,

TIME: 3 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
-

		CO	BL
Q.1(a)	Discuss the various sections of Room Division.	[5] 1	2
Q.1(b)	Write about importance of housekeeping department in a hotel.	[5] 1	1
Q.2(a)	Design organization structure of housekeeping department of a large hotel.	[5] 2	3
Q.2(b)	Write the job description of Floor supervisor.	[5] 2	1
Q.3(a)	Explain the various types of rooms available in a hotel.	[5] 3	2
Q.3(b)	List out various supplies provided in a guestroom.	[5] 3	1
Q.4(a)	Write in brief about Oberoi group of hotels.	[5] 4	1
Q.4(b)	Write about the history of Taj hotels.	[5] 4	1
Q.5(a)	Discuss the functions of Bell desk.	[5] 5	2
Q.5(b)	Explain the various sections of Front office department.	[5] 5	2

.....12/12/2024.....M