## BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI (END SEMESTER EXAMINATION)

CLASS: MBA/PRE-PHD SEMESTER: 3<sup>rd</sup>

BRANCH: MANAGEMENT SESSION: MO/2023

SUBJECT: MT516R1 INDUSTRIAL MARKETING

TIME: 3 Hours FULL MARKS: 50

## **INSTRUCTIONS:**

- 1. The question paper contains 5 questions each of 10 marks and total 50 marks.
- 2. Attempt all questions.
- 3. The missing data, if any, may be assumed suitably.
- 4. Before attempting the question paper, be sure that you have got the correct question paper.
- 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.

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Q.1(a)	Examine the comparison between industrial marketing and consumer marketing along various parameters like market structure, buyer behavior, purchasing decision making as well marketing mix elements' characteristics.	[5]	01	02
Q.1(b)	Identify and explain the recent trends and changes in B2B marketing in post Covid-19 era.	[5]	01	02
Q.2	In industrial market demand analysis, the Bullwhip effect is considered of great significance. Explain what it is and how it is caused?	[10]	02	03
Q.3	Explain Industrial Buyer Behavior through Jagdish N. Sheth's Model identifying all the components of the model represented diagrammatically.	[10]	03	03
Q.4(a)	Distinguish between Consumer & Industrial Services.	[5]	04	02
Q.4(b)	Illustrate in brief the Wind & Cardozo model for industrial market segmentation.	[5]	04	02
Q.5(a)	Explain the concept of make or buy decision for industrial products. Which one is to be preferred under what circumstances?	[5]	05	02
Q.5(b)	What type of pricing strategy is better suited in industrial marketing.	[5]	05	02

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