

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)**

**CLASS: BBA
BRANCH: BBA**

**SEMESTER : V
SESSION : MO/2023**

SUBJECT: MT322 INDUSTRIAL RELATIONS

TIME: 3 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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			CO	BL
Q.1(a)	Define Labour Management Relations. Why is it important?	[5]	1	2
Q.1(b)	What are the causes of poor Industrial Relations in India? How could it be improved?	[5]	1	4
Q.2(a)	Discuss the theories of trade unionism.	[5]	2	2
Q.2(b)	"Trade union movement in India has been troubled by several problems". Explain and suggest ways to improve the situation.	[5]	2	5
Q.3(a)	What is Collective Bargaining? Enumerate its objectives.	[5]	3	2
Q.3(b)	Explain the process of collective bargaining and implementation of collective agreement.	[5]	3	3
Q.4(a)	Briefly discuss the levels and forms of workers' participation in management?	[5]	4	1
Q.4(b)	'Workers' participation in management in India has not been much successful'. Do you agree with the statement? Give your opinion.	[5]	4	6
Q.5(a)	What are the causes of indiscipline in the Indian industries, how discipline can be maintained?	[5]	5	4
Q.5(b)	Write short notes on: (a) Model Grievance Procedure (b) Sources of Grievance	[2.5*2=5]	5	1

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