

BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(MID SEMESTER EXAMINATION MO/2023)

CLASS: BHMCT
BRANCH: HMCT

SEMESTER : 1st
SESSION : MO/2023

SUBJECT: HM104, FOUNDATION COURSE IN ROOM DIVISION-I
TIME: 02 Hours

FULL MARKS: 25

INSTRUCTIONS:

1. The question paper contains 5 questions each of 5 marks and total 25 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Tables/Data handbook/Graph paper etc., if applicable, will be supplied to the candidates
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		CO	BL
Q.1(a)	State the meaning of hotel.	[2] 1	1
Q.1(b)	Discuss the importance of Room division in brief.	[3] 1	2
Q.2(a)	Identify the basis for classification of hotels.	[2] 1	1
Q.2(b)	Explain the role of housekeeping in hotels.	[3] 1	2
Q.3(a)	List out the personality traits of housekeeping staffs.	[2] 2	1
Q.3(b)	Discuss in brief about the job description of executive housekeeper.	[3] 2	2
Q.4(a)	Define Job specification.	[2] 2	1
Q.4(b)	Discuss the role of housekeeping in guest satisfaction.	[3] 2	2
Q.5(a)	List out six types of guestrooms of a hotel.	[2] 3	1
Q.5(b)	Explain the importance of guestrooms for a guest.	[3] 3	2

:::::18/10/2023:::::