

BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)

CLASS: MBA/PRE-PHD
BRANCH: MANAGEMENT

SEMESTER : I
SESSION : MO/2022

SUBJECT: MT403 ORGANIZATION BEHAVIOUR

TIME: 3:00 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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- Q.1(a) Summarize the concept of Organizational Behaviour in a brief manner. (CO1, BL2) [2]
Q.1(b) Describe the factors influencing Personality in an organization. (CO1, BL2) [3]
Q.1(c) Identify and discuss the basic source of personality differences between you and another person you know well. (CO2, BL3) [5]
- Q.2(a) Explain the dual-factor in a brief manner. (CO2, BL2) [2]
Q.2(b) 'Motivation is a predisposition to act in a specific goal-oriented way. Comment. (CO3, BL4) [3]
Q.2(c) Elaborate Maslow's Need Hierarchy theory of motivation with diagrammatic representation.(CO2, BL5) [5]
- Q.3(a) Identify any group of which you have been a part at your college or workplace. (CO3, BL4) [2]
Q.3(b) Trace the stages of development of this group based on learning. (CO3, BL5) [3]
Q.3(c) Diagnose the major problems and opportunities of each of the stages and prepare a report. (CO3, BL6) [5]
- Q.4(a) 'Ethical behaviour is behaviour that conforms to accepted standards of conduct'. Do you agree or disagree? Defend. (CO4, BL5) [2]
Q.4(b) Differentiate between transactional and transformational leadership with examples. (CO4, BL4) [3]
Q.4(c) Identify and discuss the components of the communication process. State the role of feedback in determining the effectiveness of this process. (CO4, BL4,5) [5]
- Q.5(a) Explain the nature of Stress. (CO5, BL2) [2]
Q.5(b) State the consequences of employee stress in an organizational setting. (CO5, BL5) [3]
Q.5(c) Highlight the process of management of stress with the help of an example. (CO5, BL5) [5]

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