

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)**

**CLASS: BHMCT
BRANCH: HMCT**

**SEMESTER : VII
SESSION : MO/2022**

SUBJECT: HM406 ADVANCE ACCOMMODATION MANAGEMENT

TIME: 3:00 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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| Q.1(a) | Define Job description. [CO1, BT1] | [2] |
| Q.1(b) | Summarize the advantages of Job specification. [CO1, BT2] | [3] |
| Q.1(c) | Develop staffing guide for room attendants of a 250 rooms hotel with 90% occupancy. [CO1, BT6]. | [5] |
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| Q.2(a) | Explain the concept of budgeting. [CO2, BT1] | [2] |
| Q.2(b) | Discuss the purpose of budgeting. [CO2, BT2] | [3] |
| Q.2(c) | Write about the budget planning process. [CO2, BT6] | [5] |
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| Q.3(a) | Describe the term textile. [CO3, BT1] | [2] |
| Q.3(b) | Compare Vegetable and Animal fibre. [CO3, BT2] | [3] |
| Q.3(c) | Classify fibres, based on source. [CO3, BT2] | [5] |
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| Q.4(a) | What is outsourcing? [CO4, BT1] | [2] |
| Q.4(b) | Evaluate the advantages and disadvantages of outsourcing. [CO4, BT4] | [3] |
| Q.4(c) | Write about the importance of environment friendly housekeeping. [CO4, BT6] | [5] |
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| Q.5(a) | Describe the meaning of Division of work. [CO5, BT1] | [2] |
| Q.5(b) | Assess the importance of Orientation in housekeeping. [CO5, BT3] | [3] |
| Q.5(c) | Design a sample format of weekly employee shift in housekeeping. [CO5, BT6] | [5] |

:::23/11/2022:::M