

BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)

CLASS: BHMCT
BRANCH: HMCT

SEMESTER : III
SESSION : MO/2022

SUBJECT: HM204 ACCOMMODATION OPERATION-I

TIME: 3:00 Hours

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
 2. Attempt all questions.
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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- Q.1(a) Define Paging system. [CO1, BT 1] [2]
Q.1(b) Summarize the importance of control desk. [CO1, BT 2] [3]
Q.1(c) Write the importance of coordination between Housekeeping and Front office dept. [CO1, BT6] [5]
- Q.2(a) Explain the meaning of 'Housekeeping Day'. [CO2, BT1] [2]
Q.2(b) Design the format of sample occupancy report. [CO2, BT6] [3]
Q.2(c) Differentiate between Briefing and De-briefing. [CO2, BT4] [5]
- Q.3(a) Explain the meaning of Supervision. [CO3, BT2] [2]
Q.3(b) List the supervisory position of a housekeeping department. [CO3, BT1] [3]
Q.3(c) Discuss the importance of Inspection check list. [CO3, BT2] [5]
- Q.4(a) Name the components of Nickel silver. [CO4, BT1] [2]
Q.4(b) Explain Polivit method of silver cleaning. [CO4, BT2] [3]
Q.4(c) Discuss the procedure of glass surface cleaning in detail. [CO4, BT2] [5]
- Q.5(a) Explain Free-standing furniture. [CO5, BT1] [2]
Q.5(b) Prepare a list of bedroom furniture. [CO5, BT3] [3]
Q.5(c) Assess the criteria required for the selection of furniture. [CO5, BT5] [5]

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