

BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(END SEMESTER EXAMINATION)

CLASS: MBA
BRANCH: MBA

SEMESTER : I
SESSION : MO/19

SUBJECT: MT403 ORGANIZATIONAL BEHAVIOUR

TIME: 3:00 HOURS

FULL MARKS: 50

INSTRUCTIONS:

1. The question paper contains 5 questions each of 10 marks
 2. Candidates must attend all 5 questions
 3. The missing data, if any, may be assumed suitably.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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- Q.1(a) Explain the significance of the study of Organization Behaviour for the present day business managers. [5]
Q.1(b) Describe the role of personality in Organization Behaviour. [5]
- Q.2(a) Explain Vroom's expectancy model theory of motivation. [5]
Q.2(b) "Motivation remains as a permanent function of management, but the means of motivation will change". Explain. [5]
- Q.3(a) Describe the various styles of leadership and their relevance in business. [5]
Q.3(b) Describe how to create effective teams in an organisation? [5]
- Q.4(a) "Feedback is important to communication." Justify. What are some guidelines for effective use of feedback? [5]
Q.4(b) Explain the significance of Transactional Analysis in solving interpersonal problems. [5]
- Q.5(a) Explain how stress and job performance inter-related? What are the consequences of stress? [5]
Q.5(b) Explain the verbal and non-verbal indicators of stress. [5]

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