

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI  
(END SEMESTER EXAMINATION)**

**CLASS: BHMCT  
BRANCH: HMCT**

**SEMESTER : I  
SESSION : MO/19**

**SUBJECT: HM104 FOUNDATION COURSE IN ROOM DIVISION-I**

**TIME: 3.00Hrs.**

**FULL MARKS: 50**

**INSTRUCTIONS:**

1. The question paper contains 5 questions each of 10 marks and total 50 marks.
  2. Attempt all questions.
  3. The missing data, if any, may be assumed suitably.
  4. Before attempting the question paper, be sure that you have got the correct question paper.
  5. Tables/Data hand book/Graph paper etc. to be supplied to the candidates in the examination hall.
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- Q.1(a) State the classification of Hotel on the basis of Star category. [5]  
Q.1(b) Explain the importance of Room Division in the success of Hotel business. [5]
- Q.2(a) Plan an organization structure of Housekeeping department for a medium size hotel. [5]  
Q.2(b) State the duties and responsibilities of housekeeping staffs. [5]
- Q.3(a) Describe various types of guestroom found in hotels. [5]  
Q.3(b) Design the layout of a standard Double room. [5]
- Q.4(a) Explain the different segments of Taj groups of Hotel. [5]  
Q.4(b) Write about the history of Oberoi groups of Hotel. [5]
- Q.5(a) Explain the role of Front office staffs in hotel operation. [5]  
Q.5(b) Plan an organization structure of F.O. dept. for a large hotel. [5]

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