

**BIRLA INSTITUTE OF TECHNOLOGY, MESRA, RANCHI
(MID SEMESTER EXAMINATION)**

**CLASS: BHMCT
BRANCH: HMCT**

**SEMESTER: VII
SESSION : MO/2018**

SUBJECT : HM7035 ACCOMMODATION MANAGEMENT

TIME: 1.5 HOURS

FULL MARKS: 25

INSTRUCTIONS:

1. The total marks of the questions are 30.
 2. Candidates may attempt for all 30 marks.
 3. In those cases where the marks obtained exceed 25 marks, the excess will be ignored.
 4. Before attempting the question paper, be sure that you have got the correct question paper.
 5. The missing data, if any, may be assumed suitably.
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- Q1 (a) What is a Budget? [2]
(b) Differentiate between Capital and Operational Budget. [3]
- Q2 (a) What is a Pre-opening Budget? [2]
(b) Discuss the procedure of preparing a Housekeeping Budget. [3]
- Q3 (a) What is Atrium design? [2]
(b) Differentiate between Circular and Triangular Tower. [3]
- Q4 (a) What is a Boutique Hotel? [2]
(b) Discuss the characteristics of Boutique Hotels. [3]
- Q5 (a) What is a Frequency Schedule? [2]
(b) What points should be considered while preparing SOP for Housekeeping department. [3]
- Q6 (a) Explain the term performance standard in the context of Housekeeping department. [2]
(b) If in a 300-room hotel, time required to prepare a room is 30 min. Then find out how many room attendants are required for one shift given following information: [3]
Beginning of Morning Shift = 20 mins
Tea Break = 10 mins
Lunch = 30 mins
Evening Tea Break = 10 mins
End of Morning Shift = 20 mins (handover)

::: 12/09/2018 M :::::